

## Benefits

### Airline Travel Assistance

Our professional staff can assist with airline reservations, seat selections, boarding passes, and AAdvantage® electronic upgrades. Tickets for same-day travel on most domestic itineraries are available for purchase in our U.S. lounges and in our San Juan, Puerto Rico lounge.

### Conference Rooms

Conference rooms are available to rent in most U.S. lounge locations and in select international lounges. Call 1-800-237-7971 (from the U.S., Canada, or Puerto Rico) or 1-817-963-6100 for reservations, a complete list of services and preferred<sup>1</sup> rates.

### Business Amenities

Lounges provide a quality business environment to ensure that all of your day-to-day business needs are met. For example, the following services and equipment are offered:

- Complimentary Wi-Fi in all domestic<sup>7</sup>, Asia, Europe and Latin American lounges.
- Computers with complimentary Internet access<sup>2</sup>
- Individual workstations
- Complimentary print solution powered by PrinterOn permitting uploads from any location and document retrieval from designated Ricoh HotSpot™ printer via single-use access code
- Access to telephones<sup>3</sup>, data ports, photocopiers
- Fax services (for a nominal fee)

### Other Airline Lounge Access

Admirals Club members may enjoy lounge access with Qantas. To access a Qantas Club lounge, please present a valid Admirals Club membership card along with a ticket valid for departure on that day on Qantas. Members must present their valid Admirals Club card.

### Snacks and Beverages

Complimentary soft drinks, coffee, tea, juices and light snacks are available. Healthy food selections are available for Purchase at most domestic locations from our Amora™, fresh food menu. Alcoholic beverages may be purchased at domestic locations, including Toronto and San Juan. All beverages – alcoholic and nonalcoholic – are complimentary in our European, Latin American and Asian lounges. Consumption of alcohol on lounge premises is prohibited unless purchased from, or provided by the lounge's bar.

### Additional Benefits

Member benefits extend beyond the airport with exclusive Special Offers and a complimentary Regus businessworld Gold membership.

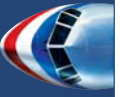
## Admirals Club Policies

- Cigarette smoking is restricted to designated areas<sup>6</sup>. Cigar and pipe smoking is prohibited in all lounges.
- Carry-on dogs and cats are permitted in most lounges provided they are kept in pet carriers at all times.
- Service animals are permitted in the lounges at any time.
- As required by Customs and Immigration authorities, only departing ticketed passengers are permitted in the following lounge locations:
 

• Bogota, Colombia	• Rio de Janeiro, Brazil
• Buenos Aires, Argentina	• Santiago, Chile
• Caracas, Venezuela	• Santo Domingo, Dominican Republic
• London, Heathrow	• Sao Paulo, Brazil
• Mexico City, Mexico	• Tokyo (Narita), Japan
• Panama City, Panama	• Toronto, Canada
• Paris, Charles de Gaulle	
- Individual lounge hours vary in accordance with American Airlines flight schedules and are subject to change without notice.
- Individual lounge hours may vary on holidays, including lounge closings.

## Membership

- Membership is available to anyone 18 years or older with completed application and payment of applicable dues.<sup>4</sup>
- A processing fee will be assessed for replacement of each lost or stolen membership card.
- A spouse, spousal equivalent, or domestic partner may be added to an annual membership for an additional charge. A certification of marriage or spousal equivalency/domestic partner form is required when purchasing or adding to the membership for the first time.
- Members are required to present their valid membership card and a government-issued photo ID for entry into the lounge.<sup>5</sup>
- Membership cards are for the exclusive use of the cardholder and may not be loaned or transferred to another person. Membership cards presented by someone other than the cardholder may result in confiscation of the card and/or loss of membership privileges.
- Up to two guests or immediate family members (spouse, domestic partner and/or children under 18 years of age) may accompany the member.
- Guests and immediate family members must be accompanied by the member at all times.
- Members and guests should dress accordingly with respect for the lounge atmosphere and its membership.
- Memberships purchased or renewed online, paid with a credit/debit card are automatically enrolled in the Auto Renewal program for the subsequent year.



**Admirals Club Executive Centers<sup>®</sup>  
Where Business Comes Together**

**Chicago O'Hare**

Terminal 3

Between Gates H6 and K6.

Features 22 conference rooms with seating for up to 22 guests.

**Dallas/Fort Worth**

Terminal C

Between Gates 19 and 20.

Offers nine conference rooms with seating for up to 14 guests.

Each Executive Center is equipped to enhance your meeting objectives. You don't need to be traveling to enjoy the convenience and amenities. Simply book a room and provide the names of the attendees for Security personnel. Each guest must show a government-issued photo ID to proceed through the Security checkpoint and into the Executive Center.

**VIEW TERMS & CONDITIONS**

**Contact Information**

To update your membership information or contact us with any questions or concerns, know that we are only a call or click away. We look forward to hearing from you.

From the U.S., Canada, or Puerto Rico, call  
1-800-237-7971

All others, call  
1-817-963-6100

Contact: [www.aa.com/contactaa](http://www.aa.com/contactaa)

Written Correspondence:

Admirals Club Customer Service  
P.O. Box 619616, MD 5307  
Dallas/Fort Worth Airport  
TX 75261-9616

For the most current Admirals Club information, visit our web site at [www.aa.com/admiralsclub](http://www.aa.com/admiralsclub).

**FOOTNOTES**

1. Preferred pricing applies to the Admirals Club lounges and Executive Center conference rooms.
2. Available at most U.S. locations.
3. Complimentary local phone service at most U.S. locations. Complimentary intracountry service at select international locations.
4. AMR employees are not eligible for membership.
5. The membership card is the property of American Airlines and must be returned upon request. American Airlines reserves the right, at its discretion, to revoke membership privileges and confiscate membership cards.
6. Some cities and airports ban smoking anywhere on the property.
7. Locations in the United States and Puerto Rico designated as T-Mobile<sup>®</sup> HotSpot.
8. Ricoh HotSpot<sup>™</sup> printers installed throughout the domestic system with international locations to follow.

