



Trans-Atlantic Service Fact Sheet

American Airlines is committed to investing in its products and services to enhance the onboard travel experience. The company's Boeing 777, Boeing 767-300 and Boeing 757 international configuration aircraft service trans-Atlantic routes

BOEING 777

American's fleet of 47 Boeing 777 aircraft primarily provide long-haul, trans-Atlantic service to cities in Europe and Asia and on selected routes in the United States and Latin America.

First Class Cabin

Flagship Suite® Seat: The First Class cabin onboard American's 777 is outfitted with 16 Flagship Suite seats in a 1-2-1 configuration. Considered one of the most comfortable and popular First Class seats in the industry, each Flagship Suite transforms into a fully flat six-foot, six-inch bed with drop-down armrests that allow for easier access and more sleeping space. Each suite features privacy dividers, power ports, leather headrests, two large tray tables, a swivel seat and a host of other comforts designed to enhance the travel experience.

Entertainment: Premium passengers traveling on a Boeing 777 aircraft can view programming on adjustable in-seat entertainment devices offering a wide selection of feature movies, current news, music, games and television shows via audio and video on-demand with the ability to fast-forward and rewind through the program. The in-seat entertainment features a touch screen 10.6-inch tilting monitor and provides up to 47 feature movies, 75 hours of television, 30 music CDs, a variety of games, and 16 American Airlines-branded audio programs. Inflight entertainment language options vary by market and include English, Spanish, Portuguese, French, German, Chinese and Japanese.

Power Source: Each First Class seat is equipped with a DC power outlet, a "cigarette lighter" style outlet, that delivers 15V of direct current (and up to 75 watts). American does not provide adapters, but they are available for purchase on the Duty Free cart internationally where Duty Free is offered.

Fine Dining and Wine: American Airlines continues to refine the inflight dining service in anticipation of travelers' food and beverage desires. Using expert knowledge from members of the American Airlines Chefs' Conclave and from other celebrity consulting chefs, the airline offers a range of innovative cuisine. On board flights between the U.S. and Europe, customers are offered a robust meal service that includes a seafood appetizer, fresh salad with vegetables, a choice from authentic entrées from both sides of the Atlantic, and either fruit and cheese; or American Airlines signature ice cream sundae for dessert.

Fine wine is also at the center of American Airlines' premium service having won much critical acclaim. American selects fine wines from the major wine growing regions of the world, and each month creates over 25 unique wine lists for its flights systemwide. American Airlines works closely with wine consultant, Ken Chase, to select wines that will complement the in-flight dining experience. Ken Chase is a classically trained wine maker and viticulturist with an international reputation spanning the globe.

Inflight Amenities: Our First Class customers are offered a variety of inflight amenities including Bose® QuietComfort® 15 Acoustic Noise Cancelling® headphones, amenity kits that include Burt's Bees® products and a premium class duvet paired with an oversized plush pillow. All elements further elevate the customer experience.

Business Class Cabin

Lie-Flat-at-an-Angle Seat: The Business Class cabin offers 30 seats in a 2-3-2 configuration. The fully adjustable lie-flat seat has five independent motors that offer extensive flexibility. Passengers can individually adjust any component of the seat, including the seat bottom, seat back, head rest, leg rest and leg-rest extension. An innovative tray table design has two separate tables – one that lowers from the seat-back shell, and a second that lifts from the center console. The tables can be used separately or together to create one large work or dining surface.

Entertainment: Premium passengers traveling on a Boeing 777 aircraft can view programming on adjustable in-seat entertainment devices offering a wide selection of feature movies, current news, music,

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games and television shows via audio and video on-demand with the ability to fast-forward and rewind through the program. The in-seat entertainment features a touch screen 10.6-inch tilting monitor and provides up to 47 feature movies, 75 hours of television, 30 music CDs, a variety of games, and 16 American Airlines-branded audio programs. Inflight entertainment language options vary by market and include English, Spanish, Portuguese, French, German, Chinese and Japanese.

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Economy Class Cabin

Leather Seat: The Economy Class cabin offers 194 seats in a 2-5-2 configuration.

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Power Source: Select seats throughout Economy Class are equipped with DC power outlets, "cigarette lighter" style outlets, that deliver 15V of direct current (and up to 75 watts). American does not provide adapters, but they are available for purchase on the Duty Free cart internationally where Duty Free is offered.

Main Cabin Dining: For customers traveling in Economy Class on international flights, American offers a complimentary in-flight meal service, combined with an additional follow-on snack service served prior to landing. Non-alcoholic beverages are complimentary and alcoholic beverages are available for purchase.

On flights to and from Europe, customers flying in the Main Cabin are offered a gourmet snack mix accompaniment with the first beverage service, followed by a main meal dining service, which includes a choice of entrée, a green salad with salad dressing, cheese and crackers, an eight ounce bottle of water, a large dinner roll with butter and pre-packaged dessert. In addition, mid-flight on flights from London Heathrow to Los Angeles, a snack box offering is served, and on flights greater than 10 hours in length, a mid-flight snack mix is available.

American offers a variety of special meals for passengers with particular dietary/religious requirements. All special meals must be ordered at least 24 hours prior to the flight. A special meal option is offered for first and second meal services.

Inflight Amenities: For customer comfort and convenience, customers traveling in the main cabin onboard all domestic flights over two hours in length, including flights to and from Canada, Mexico, Hawaii, the Caribbean, and Central America, will have the option to purchase a pillow and blanket pack for \$8. The pillow and blanket pack is comprised of a blue fleece blanket, inflatable neck pillow and a Bed, Bath and Beyond coupon for \$10 off of a \$30 purchase inside a clear zippered pouch.

BOEING 767-300

The company's fleet of 58 Boeing 767-300 aircraft are primarily used on American's flights between Chicago, Dallas/Fort Worth, Raleigh/Durham and London Heathrow. We also fly 767-300s to Dublin, Brussels, Paris, Italy, Germany, Spain and Zurich.

Business Class Cabin

Lie-Flat-at-an-Angle Seat: The Business Class cabin offers 30 seats in a 2-2-2 configuration. The fully adjustable lie-flat seat has five independent motors that offer extensive flexibility. Passengers can individually adjust any component of the seat, including the seat bottom, seat back, head rest, leg rest and leg-rest extension. An innovative tray table design has two separate tables – one that lowers from the seat-back shell, and a second that lifts from the center console. The tables can be used separately or together to create one large work or dining surface.

Entertainment: International First Class and Business Class customers traveling on a Boeing 767-300 can view programming on the portable media player hands-free in the seat back, or place the unit in the best location given their chosen seat position — all from a 7-inch touch-screen monitor. Customers also receive Bose® QuietComfort® 3 Acoustic Noise Cancelling® headphones to complete their audio or video sound experience while onboard the aircraft. The system offers up to 28 feature films, up to 30 hours of pre-loaded television programs, 30 music CDs, 16 American Airlines-branded audio channels, and games.

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Inflight Amenities: Our Business Class customers are offered a variety of inflight amenities including Bose® QuietComfort® 15 Acoustic Noise Cancelling® headphones, amenity kits that include Burt's Bees® products and a premium class duvet paired with an oversized plush pillow. All elements further elevate the customer experience.

Economy Class Cabin

Leather Seat: The Economy Class cabin offers 195 seats in a 2-3-2 configuration.

Entertainment: LCD main screens and drop-down 10.4 inch LCD monitors are located throughout the cabin. American offers travelers approximately 350 to 400 feature films per year, selecting new movie titles on a monthly basis. Inflight entertainment language options vary by market and include English, Spanish, Portuguese, French, German, Chinese and Japanese.

Passengers can enjoy up to 16 channels of music as well as in-depth business analysis from Forbes with American flights that offer audio programming. Travelers are also able to listen to a variety of music including Jazz, Latin, Classical and Japanese, just to name a few.

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BOEING 757-200 INTERNATIONAL

American recently reconfigured 18 of its existing 124 Boeing 757s for use on international routes. This included the installation of new seats, new cabin interiors and updated inflight entertainment systems throughout the aircraft. The 757 International aircraft are used for flights from Boston to Heathrow and to Paris; from New York to Brussels, Paris, Madrid and Manchester; and from Chicago to Dublin and to Manchester.

Business Class Cabin

Lie-Flat-at-an-Angle Seat: In a 2-2 seating configuration, the Business Class cabin features 16 angled lie-flat seats with drop-down armrests, the ability to track forward 10 inches, interlocking tray tables that create one of the largest workspaces in the industry.

Entertainment: The audio and video on-demand system enables customers to view up to 28 feature movies, 33 hours of television programming, 30 music CDs, 15 interactive games, and 16 American Airlines-branded audio programs via a touch screen 10.6-inch tilting monitor. Premium passengers using the in-seat entertainment system will have the added capability of being able to fast-forward and rewind through the program. Inflight entertainment language options vary by market and include English, Spanish, Portuguese, French, German, Chinese and Japanese.

Power Source: Each Business Class seat is equipped with an AC power outlet, similar to a standard U.S. style home outlet, that delivers 110V of power.

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Economy Class Cabin

Leather Seat: The Economy Class cabin has 166 new seats, designed specifically for American by Weber Aircraft, in a 3-3 configuration. The newly-designed seat heightens comfort and has a higher recline pivot providing increased knee room. Rather than just reclining, the seat bottom articulates producing an innovative cradling motion that better distributes weight while increasing the recline angle of the seat back – both improving customer comfort.

Entertainment: New 17 inch LCD monitors are located throughout the cabin. American offers travelers approximately 350 to 400 feature films per year, selecting new movie titles on a monthly basis. Inflight entertainment language options vary by market and include English, Spanish, Portuguese, French, German, Chinese and Japanese.

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IN-FLIGHT RETAIL

A variety of in-flight retail options are offered to further enhance the onboard experience for our customers traveling on the 777, 767-300 and 757 international.

SkyMall: The SkyMall catalog offers American's customers one-stop shopping from an unparalleled selection of fine products. A SkyMall catalog is located in the seatback pocket when onboard American Airlines, American Eagle® and AmericanConnection® flights.

Heathrow Express: American Airlines is currently testing the Heathrow Express program at JFK and DFW departure gates, as well as at the DFW D and JFK Admirals Club lounges. The Heathrow Express program offers customers traveling from JFK or DFW to London Heathrow (LHR) the ability to purchase ground transportation from LHR to Paddington Station from a sales representative stationed at the flight's departure gate or inside the DFW D and JFK Admirals Club lounges. In addition, customers have the ability to

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purchase Heathrow Express tickets in-flight via the onboard sales recorder (OSR) when traveling from the United States to London Heathrow (LHR) as part of the ongoing Heathrow Express test.

Duty Free: Duty Free shopping provides the benefit of purchasing tax and duty exempt items for customers traveling on international flights. The savings that are associated with duty free can be as much as 40% or more. Convenient onboard shopping is available on American Airlines flights to/from Europe, Asia, Brazil, and other selected flights to/from South America. For a full list of international routes with duty free service, please visit: www.retailtravel.com/aa/index.htm