

Procedures to Facilitate Communications
Between the Directors and Employees, Shareholders and Other Interested Third Parties

The Board of Directors has approved procedures to facilitate communications between the directors and employees, shareholders and other interested third parties. Pursuant to these procedures, a person who desires to contact the Lead Director (see below), a standing committee of the Board, the Board as a whole or any individual director may do so in writing addressed as follows:

AMR Corporation
The Board of Directors
P.O. Box 619616, MD5675
Dallas/Fort Worth International Airport, Texas 75261-9616.

The procedures are available on the Corporation's Investor Relations website, located under the "Corporate Governance" section. Upon receipt, the communication will be distributed to the Lead Director, to another director or to an executive officer as appropriate, in each case depending on the facts and circumstances outlined in the communication. For example, a letter concerning a shareholder nominee would be sent to the Chair of the Nominating / Corporate Governance Committee; a complaint regarding accounting or internal accounting controls would be forwarded to the Chair of the Audit Committee and the General Auditor for review; and a complaint regarding passenger service would be sent to the executive officer responsible for customer services. The Lead Director is the Chair of the Nominating / Corporate Governance Committee.

The Nominating / Corporate Governance Committee has adopted a policy whereby it will consider qualified candidates for director suggested by our shareholders. Shareholders can suggest qualified candidates for director in writing as follows:

Corporate Secretary
P.O. Box 619616, MD 5675
Dallas/Fort Worth International Airport, Texas 76261-9616.

Submissions that are received whose candidates meet the criteria for director nominees as approved by the Board will be forwarded to the Chairman of the Nominating/ Corporate Governance Committee for further review and consideration. The criteria for director nominees are available on the Corporation's Investor Relations website, located under the "Corporate Governance" section.