

**FREQUENTLY ASKED QUESTIONS
FOR THE COMMUNITIES AMERICAN AIRLINES SERVES**

1. Will American Airlines' Chapter 11 filing cause any changes for the cities you serve or the communities in which you operate?

The Chapter 11 process lets us continue normal business operations while we restructure our debt, costs and other obligations, so that we can continue delivering a world-class travel experience for our customers. We intend to maintain a strong presence in domestic and international markets, including our cornerstones in Dallas/Fort Worth, Chicago, New York, Miami, and Los Angeles. Just as all airlines do, we regularly evaluate our operations and service to assure that our network is as efficient and productive as possible, and we will continue to keep our customers informed of our progress in this regard.

2. Will American Airlines continue to be subject to the same safety standards and requirements everywhere it operates?

Absolutely. Providing our customers with safe air transportation is and will always be American Airlines' top priority.

3. Will American Airlines continue to be regulated by the same governmental agencies?

Yes.

4. Will American maintain its cornerstones in Dallas/Fort Worth, Chicago, New York, Miami, and Los Angeles?

Yes, our U.S. gateways are a vital component of our growth strategy.

5. Will American close any facilities?

We will evaluate all of our facilities to ensure that we are competitive and efficient, and determine whether we need to reduce, exit or modify any facilities.

6. Will American Airlines continue to operate its Maintenance Bases in Tulsa, Fort Worth (Alliance), and DFW Airport?

Safety remains our top priority, and we will maintain our planes as always. In the coming months, we will be evaluating all of our facilities to ensure that they are providing our fleet with world-class maintenance that is competitive and cost efficient.

7. Will there be reductions to American Airlines' workforce or employee pay as a result of the Chapter 11 filing?

It is premature to say with certainty, but given American's need to achieve a more competitive cost structure, it is likely changes will be necessary in the future. The cost of American's pay and benefits packages generally place us at or near the top of the industry.

8. Is there any legal impact on American Airlines' operations outside of the United States as a result of the restructuring?

No, these filings have no direct legal impact on American's plans and operations outside the U.S.

9. Will you continue to contribute to local civic and charitable organizations?

We have always been a committed and integral part of the communities we serve. By providing a path for us to become an efficient, financially stronger, and competitive airline, the Chapter 11 process will also help us sustain the important contributions we make to the communities we serve, including through our support of local, civic, and charitable organizations. In the near term, however, it is likely that we will have to make difficult choices about our philanthropic investments and activities.

We understand that the economy is creating challenges for charitable organizations, and that the 2012 program year is right around the corner. We will work to provide as much and as timely information as possible to the many organizations with which we work to minimize any impact on them. Longer term, we expect to emerge from this process as a strong, healthy, profitable competitor able to renew our heritage of philanthropic support within our communities.

10. What will this mean for Dallas/Fort Worth?

We will still be headquartered in DFW. This is our hometown and our largest cornerstone in the U.S. and worldwide.