

Unaccompanied Minor Service

Thank you for selecting American Airlines and American Eagle. We consider the safe transportation of children who travel unaccompanied by adults to be a high priority.

General Information

- Airport ground personnel or authorized escort will deliver and introduce the unaccompanied minor (UMNR) travelers to flight attendants for the originating flight and/or connecting flight.
- UMNR travelers will be delivered to the receiving parent or guardian by a flight attendant or authorized escort at the destination airport. **The individual designated to pick up the child will be required to provide identification and a signature prior to release.** UMNR travelers will not be released to any individual not specified on UMNR paperwork by the parent or guardian at check-in.

The travel documentation pouch is to remain with the UMNR and be visible at all times.

NOTE: Airport ground personnel or authorized escorts and flight attendants may be assisting more than one UMNR at a time. If the UMNR is making a connection, authorized escorts are responsible for assisting the UMNR with the connection. Depending upon the connection city, this may require the UMNR to be transported by electric cart at which point the driver is the authorized escort. In addition, selected cities provide a holding room for the UMNR travelers. However, use of the room may depend upon the connecting time as well as the distance between the gates. Generally, UMNR travelers are taken to the holding room if connection is over one hour.

Acceptance Policy

- Children five (5) years or older may travel unaccompanied on American Airlines and American Eagle on non-stop or flights that make a stop or stops enroute to the final destination without changing aircraft.
- Children must be eight (8) through fourteen (14) years old to travel unaccompanied on connecting flights.
- Reservations must be confirmed to the final destination and may not include a connection to the last American Airlines or American Eagle flight of the day to the specified destination.
- Children fifteen (15) through seventeen (17) years old are considered young adults and are not required to use the UMNR service. However, the UMNR service is available to them upon request and under the same provisions.
- Connections to flights of other carriers are permitted only when allowed by the rules of the connecting carrier.
- A fee will be assessed for each individual UMNR for providing UMNR service. UMNR children from the same family traveling on the same flights will be assessed a single fee.

NOTE: All children age five (5) through fourteen (14) who travel unaccompanied are required to use the UMNR service.

- Early check-in at the ticket counter is encouraged in order to complete the required UMNR paperwork prior to boarding (e.g., normal check-in: Domestic - 1½ hours prior to departure, International - 2 hours).
- **The parent/guardian dropping off the child must provide the ticket counter agent with their name, address, home and business telephone number. The same information must be provided at check-in for the receiving parent/guardian.**
- **The parent/guardian dropping off the UMNR must remain until the child has boarded and the aircraft has departed the gate. Also, the parent/guardian designated to pick up the UMNR should be waiting at the destination at the scheduled arrival time.**
- Acceptance policies may change. Contact Carrier to confirm current policies.

Please advise your child to follow uniformed American Airlines/Eagle crew member, agent or authorized airport escort personnel instructions only.

We suggest that you provide your child with their favorite toys, books, and/or snacks within lightweight carry-on luggage to occupy their time inflight.

American Airlines/American Eagle



American Airlines/American Eagle

PRESS HARD

TRAVELER'S INFORMATION

LAST NAME _____ AGE _____
 FIRST NAME _____
 ORIGINATION _____ CONNECTION _____ DESTINATION _____
 PNR _____

PERSON DROPPING OFF AT ORIGIN:

REQUEST FOR CARRIAGE:

I, the undersigned parent or guardian of the above named minor(s) agree to and request the unaccompanied carriage of said minor(s) and certify that the information provided herein is accurate. I confirm that I have arranged for the minor(s) to be met upon arrival by the person(s) named below. Should the minor(s) not be met as stated on the face hereof, I authorize the Carrier(s) to take whatever action they consider appropriate to ensure the minors' safe custody including the return of the minor(s) to the airport of departure and I agree to indemnify and hold harmless the Carrier(s) from and against all claims resulting from taking such action and to reimburse the Carrier(s) for any reasonable costs incurred in taking such action.

Signature _____ Date _____

Name (Print) _____
 Address _____
 City _____ State/Province _____ Zip/Postal Code _____
 Telephone Numbers –
 Home () _____ Business () _____ Alternate () _____

PERSON MEETING AT DESTINATION: Completed at Check-In

Name (Print) _____
 Address _____
 City _____ State/Province _____ Zip/Postal Code _____
 Telephone Numbers –
 Home () _____ Business () _____ Alternate () _____

ORIGINATION: _____ FLT# _____ SEAT# _____

Gate Agent _____ PRINT NAME _____ EMP.# _____

F/A _____ PRINT NAME _____ EMP.# _____

Ground Personnel or F/A (If UMNR Is Connecting) _____ PRINT NAME _____ EMP.# _____

CONNECTION: _____ FLT# _____ SEAT# _____

Ground Personnel _____ PRINT NAME & EMP.# _____ Ground Personnel _____ PRINT NAME & EMP.# _____

F/A _____ PRINT NAME _____ EMP.# _____

Ground Personnel _____ PRINT NAME _____ EMP.# _____

DESTINATION: _____ FLT# _____ SEAT# _____

Ground Personnel _____ PRINT NAME & EMP.# _____ Ground Personnel _____ PRINT NAME & EMP.# _____

F/A _____ PRINT NAME _____ EMP.# _____

Ground Personnel _____ PRINT NAME _____ EMP.# _____

Authorized Person Meeting at Destination _____ SIGNATURE _____



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Ground Personnel _____ PRINT NAME & EMP.# _____ Ground Personnel _____ PRINT NAME & EMP.# _____

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Ground Personnel _____ PRINT NAME _____ EMP.# _____

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 Ground Personnel _____ PRINT NAME _____ EMP.# _____

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Servicio para Menores no Acompañados (UMNR)

Le agradecemos que haya seleccionado American Airlines y American Eagle. Para nosotros es una prioridad el transporte seguro de los menores que viajan sin acompañantes adultos.

Información general

- El personal de tierra o un acompañante autorizado entregará y presentará a los pasajeros menores sin acompañante (UMNR) a los auxiliares de vuelo del vuelo original y/o de conexión.
- El auxiliar de vuelo o un acompañante autorizado hará entrega de los pasajeros UMNR al padre o guardián en el aeropuerto de destino. **La persona nombrada para recibir al menor deberá presentar la identificación pertinente y una firma antes de recibir al menor.** Los pasajeros UMNR no se entregarán a ninguna persona que no haya sido especificada en la documentación relativa al UMNR por el padre o guardián en el momento del registro.

El menor llevará consigo la documentación de viaje, la cual deberá estar visible en todo momento.

OBSERVACIÓN: El personal de tierra/acompañantes autorizados y los auxiliares de vuelo pueden ayudar a más de un UMNR a la vez. Si el UMNR tiene que hacer una conexión, los acompañantes autorizados son responsables de ayudar a dicho UMNR con la conexión de su vuelo. Dependiendo de cuál sea la ciudad de conexión, es posible que el UMNR tenga que ser transportado mediante un vehículo eléctrico, en cuyo caso el conductor de dicho vehículo será el acompañante autorizado. Además, ciertas ciudades ofrecen una sala de espera para los pasajeros UMNR. No obstante, el uso de esta sala puede depender del tiempo hasta la conexión, así como de la distancia entre las puertas de embarque. Generalmente se llevará a los pasajeros UMNR a la sala de espera si su conexión se produce en un plazo superior a una hora.

Aceptación de las normas

- Los niños de cinco (5) años y mayores pueden viajar sin acompañantes en los vuelos de American Airlines y American Eagle que sean vuelos directos sin escala, o con una o más escalas en ruta al destino final sin cambiar de aeronave.
- Los niños de edades comprendidas entre ocho (8) y catorce (14) años pueden viajar sin acompañantes en vuelos que requieran conexiones.
- Las reservaciones deben ser confirmadas hasta el destino final y no pueden incluir ninguna conexión con el último vuelo del día de American Airlines o American Eagle al destino especificado.
- Los niños de edades comprendidas entre quince (15) y diecisiete (17) años se consideran jóvenes adultos y no necesitan usar el servicio de UMNR. Sin embargo, el servicio de UMNR también estará a su disposición si así lo solicitan y bajo las mismas condiciones arriba indicadas.
- Las conexiones con vuelos de otras aerolíneas serán permitidas solamente si lo autorizan los reglamentos de la(s) otra(s) aerolínea(s).
- El cargo por servicio será cobrado por cada niño menor de edad al cual se le provea el servicio. Niño menores de edad de la misma familia viajando juntos en el mismo vuelo se le cobrará solo un cargo por servicio.

OBSERVACIÓN: Todos los menores con edades comprendidas entre cinco (5) y catorce (14) años que viajan sin acompañante deben utilizar el servicio UMNR.

- Se aconseja presentarse y chequear el equipaje en el mostrador de nuestra aerolínea con bastante tiempo de antelación para poder suministrar la información necesaria para UMNR antes de embarcar (p.ej. para vuelos nacionales 1 ½ horas antes de la salida, para vuelos internacionales, 2 horas).
- **La persona que acompaña al menor al aeropuerto debe proporcionar al agente del mostrador su nombre, dirección y teléfonos de domicilio y de trabajo. La misma información debe ser presentada al agente del mostrador por el padre/guardián que recibe al menor.**
- **El padre o guardián que acompaña al UMNR al aeropuerto debe permanecer en el mismo hasta que el menor haya abordado y el avión haya abandonado la puerta de embarque. Además, el adulto nombrado para recibir al UMNR deberá estar esperando en destino a la hora programada de llegada del vuelo.**
- Los procedimientos de aceptación pueden cambiar. Pongase en contacto con la línea aérea para confirmar los procedimientos actuales.

Por favor aconseje al menor que debe seguir solamente las instrucciones que le den los miembros y agentes uniformados de American Airlines/Eagle o el personal acompañante autorizado del aeropuerto.

Le sugerimos que el menor lleve consigo sus juguetes, libros y golosinas favoritos en una maleta de mano o mochila ligera para ocupar su tiempo durante el vuelo.

American Airlines/American Eagle

SOLICITUD DE TRANSPORTE:

Yo, el abajo firmante padre o guardián del (de los) menor(es) arriba nombrado(s) solicito el transporte de dicho(s) menor(es) no acompañado(s) y estoy de acuerdo con el mismo y certifico que la información proporcionada en este documento es exacta. Confirмо que he hecho lo necesario para que el (los) menor(es) sea (n) recibido(s) a su llegada a destino por la persona(s) nombrada (s) a continuación. En caso de que el (los) menor(es) no sea(n) recibido(s) como se indica en este documento, autorizo a la(s) aerolínea(s) a tomar cualquier medida que considere apropiada para garantizar la custodia segura del (de los) menor(es), incluido su regreso al aeropuerto de salida y estoy de acuerdo en indemnizar y liberar de responsabilidad a la(s) aerolínea(s) de cualquier reclamo que pudiera resultar de dicha acción y rembolsar a la(s) aerolínea(s) cualquier costo razonable incurrido para llevar a cabo dicha medida.