

FREQUENTLY ASKED QUESTIONS FOR CARGO CUSTOMERS

- 1. Can I continue to rely on American Airlines for my cargo shipping plans?**

Yes. There have been no changes to AA Cargo shipping policies and procedures. Any cargo that is currently in transit within our system will continue as scheduled. Efficient and reliable service remains our priority.
- 2. Can I continue to rely on American Eagle and AmericanConnection® carriers for my cargo shipping plans?**

Yes. American Airlines, American Eagle and AmericanConnection® carriers all remain fully committed to meeting your cargo needs.
- 3. What impact will this have on American Airlines' relationship with interline cargo carriers?**

None. We will maintain our worldwide reach through our worldwide network of interline cargo relationships.
- 4. What will happen to my interline shipments?**

Any shipments that involve an interline partner will continue to move as the shipment was arranged.
- 5. Can I still use GF-X to book my cargo shipments?**

Yes.