



EXECUTIVE PLATINUM

2013
Benefits Guide



Upgrade your flying experience.

NEW 777-300 WALK-UP BAR

Systemwide Upgrades

For global travel, you'll receive eight complimentary one-way systemwide upgrades just for being an Executive Platinum member. These allow you, or anyone you designate, to upgrade to the next class of service at the time of booking (subject to availability) when flying on most Business Class or Main Cabin fares on American Airlines and American Eagle® flights. To check your systemwide upgrade balance, simply log in on AA.com, go to My Account, and select the View My Upgrades tab. When you're ready to use your upgrades, call the Executive Platinum Service Desk. For additional information, visit aa.com/systemwideupgrades.

Unlimited Complimentary Upgrades

As an Executive Platinum member, you'll be able to request unlimited complimentary upgrades when traveling on eligible American Airlines and American Eagle flights.* Simply ask for an upgrade when you book a reservation and we'll confirm your upgrade 100 hours before your departure, if an upgrade is available. As an Executive Platinum member, you'll have top priority over all other AAdvantage® members. Priority within your elite status level will be determined based on the fare purchased (fares beginning with Y or B are confirmed first) and the date/time your upgrade was originally requested.

Companion Upgrades

You can request a complimentary upgrade for one companion whenever they are traveling with you on a full-fare ticket† for travel in the Main Cabin.* Companions traveling on any other eligible fare can be upgraded using 500 mile upgrades, which can be purchased at most American Airlines ticketing locations, Admirals Club® locations (club members only), or at the Executive Platinum Service Desk. You'll get a discounted price when purchasing 500 mile upgrades online on AA.com, or at the Self-Service Check-In kiosk during check-in. For up-to-date pricing information, go to aa.com/500mileupgrades.

* Upgrades are subject to capacity controls and seating limitations and are valid for travel within and between North America, and between the U.S. and Central America. Upgrades are valid on purchased, published fares on eligible American Airlines and American Eagle flights. See pages 18 and 19 for complete upgrade terms and conditions.

† Fares beginning with Y or B, excluding military/government fares.



Executive Platinum status has its benefits.

EXECUTIVE PLATINUM MEANS YOU'RE ALWAYS OUR TOP PRIORITY.

Dedicated Executive Platinum Service Desk

Representatives are ready to assist you with all your needs. For reservations, upgrade requests and purchases, award claims, AAdvantage account inquiries and customer service, call the Executive Platinum Service Desk at **800.843.6200** (English) or **800.792.2990** (Spanish). If you are outside of the continental U.S., Canada, Puerto Rico, Guam, Saipan or the U.S. Virgin Islands, you can contact your local American Airlines reservations office or for dialing instructions, visit [usa.att.com/traveler](https://www.usa.att.com/traveler).

Priority Access Check-In, Security Screening Lanes and Boarding

Bypass lines at the airport by checking in at any First Class or Business Class ticket counter for travel on American Airlines. We also invite you to use our exclusive security screening lanes at select airports. Additionally, as an Executive Platinum member, you'll be among the first to be invited to board using our Priority Access boarding lanes.* If you arrive at the gate after Priority Access customers have been called, you can bypass lines and enjoy the convenience of boarding at your leisure in the dedicated boarding lane.

Priority Baggage Delivery

At check-in, we'll tag your checked baggage with a special "priority" tag. Your checked bags will be among the first to arrive in the baggage claim area when traveling on American Airlines, American Eagle, or American Connection® flights systemwide.

* On domestic two-class aircraft, Executive Platinum members will board with First Class. On international flights and domestic three-class aircraft, Executive Platinum members will board with Business Class.

Better seats. Guaranteed bonuses. Waived fees. This is getting good.

Main Cabin Extra

You will also have complimentary access to Main Cabin Extra seating, which provides additional comfort with added legroom. Located near the front of the cabin, these seats also provide for easy access on and off the plane. And as an added benefit, up to eight companions traveling in your same reservation are also eligible for this seating. You can select this option at the time of booking up until departure. Main Cabin Extra is available on select aircraft now and with remaining aircraft to come throughout 2013.

Preferred Seats

We have enhanced our seat choice offering to provide a more customized travel experience. We know aisle and window seats are preferred when you travel in the Main Cabin, so we set aside a number of these "Preferred Seats" exclusively for you, and up to eight companions traveling with you in the same reservation, on every flight. You can select any available seat complimentary when you book your reservation up until departure.

* Eligible customers may select any snack or meal available onboard flights offering food and one liquor miniature, beer or 187 ml bottle of wine on a complimentary basis. Items may vary. Excludes codeshare flights.

Complimentary Snack and Beverage

Enjoy a complimentary beverage from our alcoholic beverage selection along with one of our snack or food-for-sale items, when flying in the Main Cabin onboard American Airlines or American Eagle operated flights.* Simply present your Executive Platinum card or boarding pass. It's another way of thanking you for your loyalty.

Waived Checked Baggage Charges

You'll be able to check two bags free of charge (within current size and weight limits) when traveling on American Airlines. Plus, companions flying on the same reservation with you are also exempt from these charges (does not apply to reservations for groups of 10 or more).

Waived Ticketing and Award Change Charges

Pay no ticketing charges on award and revenue tickets issued by American Airlines when you are traveling. You will also benefit from waived processing charges for AAdvantage awards claimed within 21 days of departure and waived reinstatement and ticket change charges related to award tickets issued from your account.

100% Mileage Bonus

Your AAdvantage miles will add up twice as fast with a 100% mileage bonus on the base (or guaranteed minimum) miles on eligible flights on American Airlines, American Eagle, the American Connection carrier, most **oneworld**[®] member airlines and Alaska Airlines. For complete details, visit aa.com/elitestatusbonus.

Minimum Mileage Guarantee

You will earn a minimum of 500 AAdvantage miles per flight segment on applicable routes. For complete details, visit aa.com/minimummileage.

NEW 777-200



**Top Priority
When Waitlisted for
Purchased First Class or
Business Class Seats**

If we cannot confirm a First Class or Business Class seat on your preferred American Airlines or American Eagle flight, you will be placed at the top of the waitlist for the next available seat. Please call at least 24 hours prior to flight departure for this service. If you have not received confirmation prior to your arrival at the airport, please ask the airport agent to add you to the standby list.

**Guaranteed Main
Cabin Availability**

You and a companion can book a full-fare ticket for travel in the Main Cabin even on sold-out American Airlines, American Eagle and American Connection flights when you book at least 24 hours in advance (excludes codeshare flights).

**Expanded Award
Seating Availability**

As an Executive Platinum member, you have exclusive access to additional MileSAver® award seating for travel on American Airlines, American Eagle and American Connection flights for you and a companion. While this does not guarantee available seating, it does provide more options when you're traveling on a MileSAver award. Simply contact the Executive Platinum Service Desk when you are ready to plan an award trip.

Unparalleled service and comfort.

Discount for Admirals Club Membership

The Admirals Club lounge has set the standard for comfort, service and convenience in airport lounges around the world. Whether you want a peaceful oasis away from the hustle and bustle of the terminal or a convenient place to get some work done, the Admirals Club lounge offers the perfect spot with a wide range of services.

Club members enjoy complimentary snacks and beverages, including: house wine, beer and spirits, workstations and conference rooms, computers with Internet access, Wi-Fi, and more. As an Executive Platinum member, you'll receive a special price on your Admirals Club membership so you can always enjoy an escape before, after, or between flights.

For full details, visit aa.com/admiralsclub or call **800.237.7971** (from the continental U.S., Canada or Puerto Rico).

Flagship Lounge Access

Escape from the airport hustle in an oasis equipped with everything from international buffets to regional wines, from complimentary newspapers to mobile printers and fax services. As an Executive Platinum member, you'll get access to the Flagship® Lounge, regardless of cabin flown, when departing on or connecting to **oneworld** operated and marketed flights to or from Europe, Asia, Central and South America, and Mexico City. As an added benefit, you may also bring one guest to accompany you.



Bringing the world to you, 150 countries at a time.



HONG KONG — CHINA

* Lounge access is not available when travel is wholly within the U.S., Canada, Mexico (except Mexico City), Bermuda, The Bahamas and the Caribbean. Executive Platinum members are eligible to bring one guest with them provided the guest is also traveling on a **oneworld** marketed and operated flight and is accompanied by the eligible **oneworld** customer.

oneworld Alliance

The **oneworld** alliance brings together services and benefits from a collection of the world's best airlines flying to some 800 destinations in 150 countries around the world. As an Executive Platinum member, you'll enjoy **oneworld** Emerald status, which is recognized by all **oneworld** member airlines and over 20 affiliate airlines.



Benefits of **oneworld** Emerald status include day-of-travel access to all First Class and Business Class **oneworld** lounges when traveling internationally, as long as your continuing flight is on a marketed and operated **oneworld** airline.* You're also entitled to the same priority check-in and preferred boarding and seating privileges that the carrier you are traveling with offers to its Emerald status customers. All miles earned on **oneworld** airlines are elite qualifying. For a full listing of affiliate airlines and up-to-date information about services and benefits, visit aa.com/oneworld.

American Airlines 

 airberlin

BRITISH AIRWAYS 

 CATHAY PACIFIC

FINNAIR

IBERIA 


JAPAN AIRLINES

LAN 

malaysia 
airlines

 QANTAS

المملكة الأردنية
ROYAL JORDANIAN 

 S7 AIRLINES

Alaska Airlines

As an Executive Platinum member, you are entitled to priority check-in and boarding, expedited security lanes, and preferred seating when traveling on Alaska Airlines. You'll also be able to check two bags free of charge (within current size and weight limits) when traveling on

Alaska Airlines. Plus, companions flying on the same reservation with you are also exempt from these checked baggage charges (does not apply to reservations for groups of 10 or more). For more information, visit aa.com/alaskaairlines.



Hold onto your benefits for years to come.

HOW TO EXTEND YOUR EXECUTIVE PLATINUM STATUS.

Simply fly 100 elite-qualifying segments, or earn 100,000 elite-qualifying miles or points during the calendar year, to requalify for next year. To check your progress toward reaching elite status, simply log in to AA.com and go to My Account.

Qualifying activity includes the flight miles/points/segments you earn on eligible tickets on American Airlines, American Eagle, the American Connection carrier, all **oneworld** member airlines and Alaska Airlines/Horizon Air. Qualifying miles include the minimum mileage guarantee, where applicable, for AAdvantage elite-status members. Qualifying miles do not include any class-of-service bonus miles, other participant miles or any other AAdvantage bonus miles.

For more details, visit [aa.com/elitestatus](https://www.aa.com/elitestatus).



MAUI - HAWAII

PLEASE NOTE THE FOLLOWING PROGRAM RULES.

Membership Year	The current Executive Platinum membership year is March 1, 2013, or the date of your 2013 Executive Platinum membership qualification, through February 28, 2014.
Qualification Year	The current Executive Platinum qualification year is January 1 through December 31, 2013.
Minimum Mileage Guarantee	American Airlines, American Eagle, the American Connection carrier, and many AAdvantage participant airlines have a minimum mileage guarantee of 500 miles when you fly on eligible fares. Exceptions: American's codeshare service on Hawaiian Airlines flights within Hawaii earn 250 miles per segment provided tickets show an American Airlines flight number. For information regarding exceptions on other elite-qualifying carriers, visit aa.com/airlineparticipants .
Elite-Qualifying Airline Participants	Qualifying points/miles/segments are earned for eligible flights on American Airlines, American Eagle, the American Connection carrier, the oneworld member airlines (airberlin, British Airways, Cathay Pacific Airways, Finnair, Iberia, Japan Airlines, LAN, Malaysia Airlines, Qantas Airways, Royal Jordanian Airlines, and S7 Airlines, as well as all oneworld affiliate airlines*), and Alaska Airlines/Horizon Air. For points/miles/segments to count toward elite-member status, at least four eligible segments must be flown each calendar year on American Airlines, American Eagle, or the American Connection carrier.

* For a full list of elite-qualifying **oneworld** affiliate airlines, please visit aa.com/oneworld.

SYSTEMWIDE UPGRADE TERMS AND CONDITIONS.

Upgrade entitles passenger to a one-way upgrade to the next class of service at no additional charge for travel on American Airlines and American Eagle to any destination served by the two carriers—This upgrade is subject to capacity controls and is limited to a single one-way trip with a maximum of three segments. American Eagle and American Connection Main Cabin segments do not count toward the three segments—Reservations are subject to seat availability at the time of upgrade—Reservations may be made and tickets purchased from any authorized travel agency or American Airlines. Upgrade requests using systemwide upgrades cannot be made via AA.com at this time—Upgrades are valid only on scheduled flights marketed as and operated by American Airlines. Not valid on codeshare flights—Open tickets may not be issued—Stopovers, joint and through fares are permitted if purchased fare rules allow—If, after ticketing, your ticket must be reissued, a charge may apply based on your purchased fare—Any tax liability is the responsibility of the user—Upgrades are only valid on individual published-fare tickets. Upgrades are not applicable to AAdvantage travel awards, any free ticket, military or other government fares, opaque fares, infant tickets (including INF50 fares) or purchased extra seats—Systemwide upgrades earned based on 2012 activity will expire on February 28, 2014. Upgrades earned based on 2013 activity will expire on February 28, 2015. Travel must be completed by the expiration date. Unused upgrades will not be refunded, exchanged or transferred—Upgrades will be deducted from your account as soon as upgrade seating can be confirmed on one or more requested flight segments of your itinerary. It is the responsibility of the member to contact AAdvantage Reservations if a trip involving the use of a systemwide upgrade is canceled and reinstatement of the upgrade is required—Any itinerary changes to a confirmed upgrade are subject to seat availability for the new itinerary—AAdvantage mileage will accrue for the class of service on which your fare is based when your reservation is ticketed, not for the class of service flown—Any voluntary refund of a ticket issued against the upgrade shall be in accordance with applicable fare rules for the fare purchased—Use of upgrades to any future American Airlines destination is subject to approval—Upgrades are void if sold for cash or other considerations—Members may designate another passenger to use their upgrades—Passengers may be requested to show identification at any time during travel.

COMPLIMENTARY AND 500 MILE UPGRADE TERMS AND CONDITIONS.

Complimentary upgrades are applicable for AAdvantage Executive Platinum members traveling on any purchased, published fare. You may also request a complimentary upgrade for one companion on the same flight, traveling on a purchased, published fare booked in Y or B (excluding military/government fares)—Upgrades may be used on American Airlines or American Eagle marketed and operated flights offering a First Class or Business Class cabin for travel within and between the 50 United States, Canada, Mexico, the Caribbean, The Bahamas, and Bermuda, and between the U.S. and Central America—Upgrades are subject to capacity controls and seating limitations—Each 500 mile upgrade is valid for up to 500 miles of travel. Each flight segment requires at least one upgrade—Upgrades are valid from Main Cabin to the next class of service—Upgrade inventory is subject to seating limitations and capacity controls —It is necessary to include your AAdvantage number on reservations for any flight on which a member wishes to use AAdvantage elite-status benefits, including upgrades—Upgrade reservations may be confirmed, if upgrade seating is available, no earlier than 100 hours prior to the scheduled departure time of the flight. If a confirmed upgrade is not available, you will automatically be added to the airport upgrade standby list while checking in for your flight. In order to be added to the airport upgrade standby list, you will need to have the required number of upgrades in your account—Upgrades may be used for yourself and one travel companion in conjunction with purchased, published Main Cabin fare tickets and are not valid for use with an AAdvantage travel award, any free ticket or opaque fares—You may secure an upgrade for one travel companion per flight segment and confirm the upgrade no earlier than 100 hours prior to the scheduled departure time of the flight, if upgrade seating is available. Your companion must check-in and travel with you on the same flight. If the companion does not qualify for a complimentary upgrade, the appropriate number of 500 mile upgrades will be deducted from your account—For any flight in which you are a confirmed passenger, standby priority at the airport will be Executive Platinum members first, followed by Platinum members, Gold members, then other AAdvantage members. Within each elite level, full-fare Main Cabin tickets booked in Y or B are confirmed first, followed by all other fares, in the order in which the upgrade request was received. The appropriate number of upgrades will be deducted from your account at the time of travel—AAdvantage mileage will accrue for the class of service on which your fare is based when you are ticketed, not for the class of service flown—Upgrades will not be refunded, exchanged or transferred—Upgrades are void if sold for cash or other consideration —Purchased upgrade prices are subject to change without notice—Upgrades purchased through American Airlines Reservations or outside of flight check-in on AA.com require a minimum of two hours processing time to be deposited into your upgrade account—500 mile upgrades are non-transferable and cannot be used by anyone other than the member, except for a travel companion who is traveling on the same flight as the member—In the event of a flight cancellation or off-schedule operation, American Airlines or American Eagle will attempt to honor your upgrade on another of its flights. If you are accommodated on another carrier, it will be in the same class of service as purchased on your ticket—American Airlines reserves the right to eliminate or restrict the use of upgrades on certain flights and to make other such changes at any time without notice. Use of upgrades to any future American Airlines destination is subject to approval.

American Airlines reserves the right to change AAdvantage program rules, regulations, travel awards and special offers at any time without notice, including the right to, among other things, (1) modify or cancel any award or offer, (2) change program benefits, mileage levels or rules related to mileage credits or travel awards, or (3) add embargo dates, limit award travel seat availability, or otherwise restrict travel awards or offers. American may make these changes even if use of accumulated mileage credits or awards is affected. **oneworld** services and benefits are subject to change without notice and are available only on flights that are both marketed and operated by a **oneworld** airline. The accumulation of mileage credits does not entitle members to any vested rights. American further reserves the right to end the AAdvantage program with six months' notice. AAdvantage travel awards, mileage accrual and special offers are subject to government regulations. American is not responsible for products or services offered by other participating companies. For complete details about the AAdvantage program, visit aa.com/aadvantage. American Airlines, American Eagle, AmericanConnection, AA.com, AAdvantage, Admirals Club, Flagship, MileSAver, and the Flight Symbol logo are marks of American Airlines, Inc. **oneworld** is a mark of the **oneworld** Alliance, LLC. The American Eagle carriers and the American Connection carrier are regional airlines associated with American Airlines, Inc. American Eagle service is operated by American Eagle Airlines, Inc. or Executive Airlines, Inc., each of which is a wholly owned subsidiary of the parent company of American Airlines, Inc., or by SkyWest Airlines, Inc. or ExpressJet Airlines, Inc., as unaffiliated independent contractors for American Airlines, Inc. American Connection service is operated by Chautauqua Airlines, Inc., as an unaffiliated independent contractor for American Airlines, Inc. All other marks referenced are marks of their respective companies. American Airlines reserves the right to change or discontinue the program and/or terminate a customer's eligibility at any time.

**For your convenience,
the following resources
are available online:**

Latest elite benefits guide at
aa.com/aadvantageexecutiveplatinum

Quick comparison of elite level
benefits at **aa.com/elitebenefits**

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