



GOLD

2013
Benefits Guide



Going gold is a serious upgrade.

GOLD MEMBERSHIP GIVES YOU A WHOLE NEW WORLD OF BENEFITS.

Complimentary and 500 Mile Upgrades

As a Gold member, you'll be able to request complimentary upgrades when traveling on a full-fare ticket in the Main Cabin on eligible American Airlines and American Eagle® flights.* Simply ask for an upgrade when you book a reservation and we'll confirm your upgrade 24 hours before your departure, if an upgrade is available. The upgrade list is prioritized by AAdvantage® elite status level. As a Gold member, you'll get upgrade priority at the gate over non-elite-status AAdvantage members. Priority within your elite status level will be determined based on the fare purchased (fares beginning with Y or B are confirmed first) and the date/time your upgrade was originally requested. If you're traveling on a discounted fare, you can upgrade using 500 mile upgrades, valid for up to 500 miles of travel. Each flight segment requires at least one upgrade.

* Upgrades are subject to capacity controls and seating limitations and are valid for travel within and between North America, and between the U.S. and Central America. Upgrades are valid on purchased, published fares on eligible American Airlines and American Eagle flights. Complimentary upgrades apply to fares booked in Y or B, excluding military/government fares. See pages 14 and 15 for complete upgrade terms and conditions.



NEW 777-200



Earned Upgrades

We'll credit your account with four 500 mile upgrades for every 10,000 qualifying base miles you fly on American Airlines, American Eagle, the American Connection® carrier, all **oneworld**® member airlines and Alaska Airlines.

Purchased Upgrades

It's also easy to purchase 500 mile upgrades at most American Airlines ticketing locations, Admirals Club® locations (club members only), or at the Gold Service Desk. You'll get a discounted price when purchasing 500 mile upgrades online on AA.com, or at the Self-Service Check-In kiosk during check-in. To check your upgrade balance, simply log in on AA.com, go to My Account and select the View My Upgrades tab. For up-to-date pricing information, go to aa.com/500mileupgrades.

Companion Upgrades

You can request a complimentary upgrade for one companion whenever they are traveling with you on a full-fare ticket* for travel in the Main Cabin.† Companions traveling on any other eligible fare can be upgraded using 500 mile upgrades.

* Fares beginning with Y or B, excluding military/government fares.

† Upgrades are subject to capacity controls and seating limitations and are valid for travel within and between North America, and between the U.S. and Central America. Upgrades are valid on purchased, published fares on eligible American Airlines and American Eagle flights. See pages 14 and 15 for complete upgrade terms and conditions.

Preferred and priority.

WORDS YOU'LL GET USED TO HEARING.

Dedicated Gold Service Desk

Representatives are ready to assist you with all your needs. For reservations, upgrade purchases and requests, award claims, AAdvantage account inquiries and customer service, call the Gold Service Desk at **800.848.4653**. For anyone outside of the continental U.S., Canada, Puerto Rico, Guam, Saipan or the U.S. Virgin Islands, you can contact your local American Airlines reservations office or for dialing instructions, visit **[usa.att.com/traveler](https://www.usa.att.com/traveler)**.

Priority Access Check-In, Security Screening Lanes and Boarding

Bypass lines at the airport by checking in at any Business Class ticket counter for travel on American Airlines. In airports without Business Class check-in, we welcome you to use First Class check-in. We also invite you to use our exclusive security screening lanes at select airports. Additionally, as a Gold member, you'll be among the first to be invited to board using our Priority Access boarding lanes.* If you arrive at the gate after Priority Access customers have been called, you can bypass lines and enjoy the convenience of boarding at your leisure in the dedicated boarding lane.

* Gold members will board after First and Business Class passengers and Executive Platinum and Platinum members.

Preferred Seats and Main Cabin Extra

We have enhanced our seat choice offering to provide a more customized travel experience. We know aisle and window seats are preferred when you travel in the Main Cabin, so we set aside a number of these "Preferred Seats" exclusively for you, and up to eight companions traveling with you in the same reservation, on every flight. You can select any available seat complimentary when you book your reservation up until departure. Through December 31, 2013, this includes complimentary access to Main Cabin Extra, which offers added legroom on select flights.

25% Mileage Bonus

Your AAdvantage miles will add up even faster with a 25% mileage bonus on the base (or guaranteed minimum) miles on eligible flights on American Airlines, American Eagle, the American Connection carrier, most **oneworld** member airlines and Alaska Airlines. For complete details, visit aa.com/elitestatusbonus.

Minimum Mileage Guarantee

You will earn a minimum of 500 AAdvantage miles per flight segment on applicable routes. For complete details, visit aa.com/minimummileage.

Waived AAdvantage Award Charges

You're exempt from award processing charges for travel ticketed within 21 days of departure when using miles from your AAdvantage account.

Waived Checked Baggage Charges

You'll be able to check two bags free of charge (within current size and weight limits) when traveling on American Airlines. Plus, companions flying on the same reservation with you are also exempt from these charges (does not apply to reservations for groups of 10 or more).

Unparalleled service and comfort.

Discount for Admirals Club Membership

The Admirals Club lounge has set the standard for comfort, service and convenience in airport lounges around the world. Whether you want a peaceful oasis away from the hustle and bustle of the terminal or a convenient place to get some work done, the Admirals Club lounge offers the perfect spot with a wide range of services. Club members enjoy complimentary snacks and beverages, including: house wine, beer and spirits, workstations and conference rooms, computers with Internet access, Wi-Fi, and more. As a Gold member, you'll receive a special price on your Admirals Club membership so you can always enjoy an escape before, after, or between flights.

For full details, visit aa.com/admiralsclub or call **800.237.7971** (from the continental U.S., Canada or Puerto Rico).



Bringing the
world to you,
150 countries
at a time.



oneworld Alliance

The **oneworld** alliance brings together services and benefits from a collection of the world's best airlines flying to some 800 destinations in 150 countries around the world. As a Gold member, you'll enjoy **oneworld** Ruby status, which is recognized by all **oneworld** member airlines and over 20 affiliate airlines.

When traveling on **oneworld** airlines, you'll receive the same priority check-in and preferred seating privileges that the carrier you are traveling with offers to its Ruby status customers. All miles earned on **oneworld** airlines are elite qualifying. For a full listing of affiliate airlines and up-to-date information about services and benefits, visit aa.com/oneworld.



American Airlines 

 airberlin

BRITISH AIRWAYS 

 CATHAY PACIFIC

FINNAIR

IBERIA 


JAPAN AIRLINES

LAN 

malaysia 
airlines

 QANTAS


ROYAL JORDANIAN

 S7 AIRLINES

Alaska Airlines

As a Gold member, you are entitled to priority check-in and boarding when traveling on Alaska Airlines. You'll also be able to check two bags free of charge (within current size and weight limits) when traveling on Alaska Airlines. Plus, companions

flying on the same reservation with you are also exempt from these checked baggage charges (does not apply to reservations for groups of 10 or more). For more information, visit aa.com/alaskaairlines.

Hold onto your benefits for years to come.

HOW TO EXTEND YOUR GOLD STATUS.

Simply fly 30 elite-qualifying segments or earn 25,000 qualifying miles or points during the calendar year to requalify for next year. To check your progress toward reaching elite status, simply log in on [AA.com](https://www.aa.com) and go to My Account.

Qualifying activity includes the flight miles/points/segments you earn on eligible tickets on American Airlines, American Eagle, the American Connection carrier, all **oneworld** member airlines and Alaska Airlines/Horizon Air. Qualifying miles include the minimum mileage guarantee, where applicable, for AAdvantage elite-status members. Qualifying miles do not include any class-of-service bonus miles, other participant miles or any other AAdvantage bonus miles.

For more details, visit [aa.com/elitestatus](https://www.aa.com/elitestatus).

READY TO MOVE UP TO THE NEXT LEVEL?



To earn Platinum (**oneworld** Sapphire) status, simply fly 60 elite-qualifying segments or earn 50,000 elite-qualifying miles or points during the calendar year. At this level, you'll enjoy all the perks and rewards of Gold status, plus:

For complete details, visit aa.com/elitebenefits.

100% mileage bonus on all qualifying flights

72-hour upgrade window

Higher upgrade priority when standing by for First Class or Business Class

Priority boarding with select travelers

Enhanced benefits when traveling on all **oneworld** member airlines

PLEASE NOTE THE FOLLOWING PROGRAM RULES.

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| Membership Year | The current Gold membership year is March 1, 2013, or the date of your 2013 Gold membership qualification, through February 28, 2014. |
| Qualification Year | The current Gold qualification year is January 1 through December 31, 2013. |
| Minimum Mileage Guarantee | American Airlines, American Eagle, the American Connection carrier and many AAdvantage participant airlines have a minimum mileage guarantee of 500 miles when you fly on eligible fares. Exceptions: American's codeshare service on Hawaiian Airlines flights within Hawaii earn 250 miles per segment provided tickets show an American Airlines flight number. For information regarding exceptions on other elite-qualifying carriers, visit aa.com/airlineparticipants . |
| Elite-Qualifying Airline Participants | Qualifying points/miles/segments are earned for eligible flights on American Airlines, American Eagle, the American Connection carrier, the oneworld member airlines (airberlin, British Airways, Cathay Pacific Airways, Finnair, Iberia, Japan Airlines, LAN, Malaysia Airlines, Qantas Airways, Royal Jordanian Airlines, and S7 Airlines, as well as all oneworld affiliate airlines*), and Alaska Airlines/Horizon Air. For points/miles/segments to count toward elite-member status, at least four eligible segments must be flown each calendar year on American Airlines, American Eagle, or the American Connection carrier. |

* For a full list of elite-qualifying **oneworld** affiliate airlines, please visit aa.com/oneworld.

COMPLIMENTARY AND 500 MILE UPGRADE TERMS AND CONDITIONS.

Complimentary upgrades are applicable for AAdvantage Gold members traveling on purchased, published fares booked in Y or B (excluding military/government fares). You may also request a complimentary upgrade for one companion on the same flight, also traveling on a purchased, published fare booked in Y or B (excluding military/government fares)—Upgrades may be used on American Airlines or American Eagle marketed and operated flights offering a First Class or Business Class cabin for travel within and between the 50 United States, Canada, Mexico, the Caribbean, The Bahamas, and Bermuda, and between the U.S. and Central America—Upgrades are subject to capacity controls and seating limitations—Each 500 mile upgrade is valid for up to 500 miles of travel. Each flight segment requires at least one upgrade—Upgrades are valid from Main Cabin to the next class of service—Upgrade inventory is subject to seating limitations and capacity controls—It is necessary to include your AAdvantage number on reservations for any flight on which a member wishes to use AAdvantage elite-status benefits, including upgrades—Upgrade reservations may be confirmed, if upgrade seating is available, no earlier than 24 hours prior to the scheduled departure time of the flight. If a confirmed upgrade is not available, you will automatically be added to the airport upgrade standby list while checking in for your flight. In order to be added to the airport upgrade standby list, you will need to have the required number of upgrades in your account—Upgrades may be used for yourself and one travel companion in conjunction with purchased, published Main Cabin fare tickets and are not valid for use with an AAdvantage travel award, any free ticket or opaque fares—You may secure an upgrade for one travel companion per flight segment and confirm the upgrade no earlier than 24 hours prior to the scheduled departure time of the flight, if upgrade seating is available. Your companion must check-in and travel with you on the same flight. If the companion does not qualify for a complimentary upgrade, the appropriate number of 500 mile upgrades will be deducted from your account—For any flight in which you are a confirmed passenger, standby priority at the airport will be Executive Platinum members first, followed by Platinum members, Gold members, then other AAdvantage members. Within each elite level, full-fare Main Cabin tickets booked in Y or B are confirmed first, followed by all other fares, in the order in which the upgrade request was received. The appropriate number of upgrades will be deducted from your account at the time of travel—AAdvantage mileage will accrue for the class of service on which your fare is based when you are ticketed, not for the class of service flown—Upgrades will not be refunded, exchanged or transferred—Upgrades are void if sold for cash or other consideration—Purchased upgrade prices are subject to change without notice—Upgrades purchased through American Airlines Reservations or outside of check-in on AA.com require a minimum of two hours processing time to be deposited into your upgrade account—500 mile upgrades are non-transferable and cannot be used by anyone other than the member, except for a travel companion who is traveling on the same flight as the member—In the event of a flight cancellation or off-schedule operation, American Airlines or American Eagle will attempt to honor your upgrade on another of its flights. If you are accommodated on another carrier, it will be in the same class of service as purchased on your ticket—American Airlines reserves the right to eliminate or restrict the use of upgrades on certain flights and to make other such changes at any time without notice. Use of upgrades to any future American Airlines destination is subject to approval.

American Airlines reserves the right to change AAdvantage program rules, regulations, travel awards and special offers at any time without notice, including the right to, among other things, (1) modify or cancel any award or offer, (2) change program benefits, mileage levels or rules related to mileage credits or travel awards, or (3) add embargo dates, limit award travel seat availability, or otherwise restrict travel awards or offers. American may make these changes even if use of accumulated mileage credits or awards is affected. **oneworld** services and benefits are subject to change without notice and are available only on flights that are both marketed and operated by a **oneworld** airline. The accumulation of mileage credits does not entitle members to any vested rights. American further reserves the right to end the AAdvantage program with six months' notice. AAdvantage travel awards, mileage accrual and special offers are subject to government regulations. American is not responsible for products or services offered by other participating companies. For complete details about the AAdvantage program, visit aa.com/aadvantage. American Airlines, American Eagle, AmericanConnection, AA.com, AAdvantage, Admirals Club and the Flight Symbol logo are marks of American Airlines, Inc. **oneworld** is a mark of the **oneworld** Alliance, LLC. The American Eagle carriers and the American Connection carrier are regional airlines associated with American Airlines, Inc. American Eagle service is operated by American Eagle Airlines, Inc. or Executive Airlines, Inc., each of which is a wholly owned subsidiary of the parent company of American Airlines, Inc., or by SkyWest Airlines, Inc. or ExpressJet Airlines, Inc., as unaffiliated independent contractors for American Airlines, Inc. American Connection service is operated by Chautauqua Airlines, Inc., as an unaffiliated independent contractor for American Airlines, Inc. All other marks referenced are marks of their respective companies. American Airlines reserves the right to change or discontinue the program and/or terminate a customer's eligibility at any time.

**For your convenience,
the following resources
are available online:**

Latest elite benefits guide at
aa.com/aadvantagegold

Quick comparison of elite level
benefits at **aa.com/elitebenefits**

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