Welcome to the world of

AAdvantage Platinum®

2004 BENEFITS
AAAdvantage Platinum Status Puts You Miles Ahead
We’re pleased to have you as an AAdvantage Platinum member and to welcome you into a very distinguished group of travelers. We appreciate your loyalty to American Airlines and invite you to enjoy the following AAdvantage Platinum member benefits.

AAAdvantage Platinum Hot Line Access
For reservations, upgrade purchases and requests, seating preferences or to order a special meal, call 1-800-843-3000. Outside of the continental U.S., Canada, Puerto Rico, Guam, Saipan or the U.S. Virgin Islands, contact your local American Airlines reservations office.

You can also use the Platinum Hot Line to access our AAdvantage Dial-In® system to claim awards, purchase electronic upgrades at a discount and get AAdvantage® program information, as well as your individual account activity.

UPGRADE TO A HIGHER LEVEL OF SERVICE AND COMFORT

At American, we realize that upgrades are an important and much appreciated benefit of your elite status. Following is a brief explanation of the different types of upgrades that can be used to allow you to enjoy the comfort and convenience of traveling in First or Business Class.
Complimentary Upgrades

You may request a complimentary upgrade for yourself and one companion on eligible* American Airlines flights when you’re both traveling on a full-fare** Economy Class ticket. If upgrade seating is available 72 hours prior to departure of your flight, your complimentary upgrade will be automatically processed.

* Valid for travel within and between the 50 United States, Canada, Mexico, the Caribbean, The Bahamas, Bermuda and between the U.S. and Central America.

** Full fares are fares booked in Y or B, excluding military/government fares.
See Page 9 for complete Upgrade Terms and Conditions.

Earned Upgrades

We will credit your upgrade account with four 500-mile electronic upgrades for every 10,000 qualifying base miles you earn, including guaranteed minimum miles, when you purchase a ticket on eligible American Airlines, American Eagle, AmericanConnection and airline participant1 flights during your membership year.

1 Airline Participants — Qualifying points/miles/segments are earned for eligible American Airlines, American Eagle, AmericanConnection, Aer Lingus, Alaska Airlines/Horizon Air, British Airways, Cathay Pacific Airways, Finnair, Iberia, LanChile/LanPeru and Qantas Airways flights. For points/miles to count toward elite-member status, at least four segments must be flown each calendar year on American Airlines, American Eagle or AmericanConnection. Transatlantic flights on British Airways are not eligible for mileage accrual or award travel.
See Page 9 for complete Upgrade Terms and Conditions.

Purchased Upgrades

When you need more electronic upgrades, you may purchase them with a major credit card, with cash or with miles at most American ticketing and Admirals Club® locations (Club members only) or by calling the AAdvantage Platinum Hot Line.
You may also purchase upgrades on AA.com or through our AAdvantage Dial-In system and obtain a price discount through these two options. For up-to-date upgrade pricing information, call the AAdvantage Platinum Hot Line or visit AA.com.

Note: Each upgrade is valid for up to 500 miles of travel on eligible American Airlines flights and each flight segment requires at least one upgrade.
See Page 9 for complete Upgrade Terms and Conditions.
Requesting an Upgrade

Whether you’re eligible for a complimentary upgrade or are using 500-mile upgrades, request your upgrade at the time you make your reservation — through American Airlines Reservations, via AA.com or a travel agent. All upgrade-eligible fares will be processed 72 hours prior to departure.

If seating is not available, we will attempt to process your request until three hours prior to flight time. Once your upgrade is confirmed, you will be notified via email, voice mail or alphanumeric page.

If you have not received upgrade confirmation three hours prior to departure, you may ask to be placed on the upgrade standby list at the airport. For any flight on which you are a confirmed passenger, you will have upgrade priority at the gate over all other AAdvantage members except AAdvantage Executive Platinum™ members.

All upgrades are subject to seating limitations and capacity controls. For complete Complimentary and 500-mile Electronic Upgrade Terms and Conditions, see Page 9 or visit www.aa.com/aadvantage.
Flight Bonuses
As an AAdvantage Platinum member, you receive a 100% mileage bonus on the base or guaranteed minimum miles for eligible flights on American Airlines, American Eagle, AmericanConnection and airline participants.¹

¹ See Page 3.

First Class Check-In and Boarding
You may check in at any American Airlines First Class check-in position, regardless of the class of service in which you are traveling.

We also encourage you to utilize our other convenient airport check-in options — the Self-Service Check-In machines and Curbside Check-In.

Plus, now you don’t even have to be at the airport to check in. Just go to AA.com to check in as early as 30 hours or as few as one hour prior to departure when you’re traveling on an electronic ticket in the 50 United States or Puerto Rico.

Please note that you must have access to a printer to print your boarding pass.

If you have a boarding pass, you may bypass the ticket counter and proceed directly through security to the departure gate.

Customers board by groups in the following order:
First Class
Business Class
Economy Class passengers beginning with Group 1

AAdvantage Platinum members who are traveling in the Coach Cabin are in Group 1.
Admirals Club Membership

We are pleased to offer you membership in the Admirals Club at a special discounted price. For information about the Admirals Club and these special rates, please visit www.aa.com/admiralsclub, call 1-800-237-7971 (from the continental U.S., Canada or Puerto Rico) or stop by any Admirals Club location worldwide.

MILES ABOVE THE REST

oneworld™ Alliance

AAAdvantage Platinum membership means you also enjoy oneworld Sapphire status on all oneworld member airlines:

American Airlines, Aer Lingus, British Airways, Cathay Pacific Airways, Finnair, Iberia, LanChile/LanPeru and Qantas Airways.

Benefits of Sapphire status include access on the day of travel to the airline lounges of all the oneworld alliance carriers when traveling internationally (excludes flights between the U.S. and Canada, Mexico [except Mexico City] and the Caribbean) when your continuing flight is marketed and operated by a oneworld airline. You’re also entitled to priority check-in; preferred boarding and seating; and priority standby and waitlisting when traveling on these airlines. For the most up-to-date information, visit the oneworld web site at oneworld.com.

oneworld benefits are available only to passengers on scheduled flights that are both operated and marketed by a oneworld member airline. (Marketed means there must be a oneworld member airline flight number on your ticket.) All information here is subject to change without further notice.
REQUALIFY OR MOVE TO A HIGHER ELITE LEVEL WITH EASE

Earning Qualifying Points/Miles

Points are earned based on a calculation of the miles earned and the class of service purchased. And, as of January 1, 2004, you may find it faster than ever before to requalify for AAdvantage Platinum membership or move up to AAdvantage Executive Platinum status. That’s because the points you earn for most fares on American Airlines, American Eagle, AmericanConnection and elite-qualifying airline participant flights have been increased.

Qualifying Points Per Mile Earned

On American Airlines, American Eagle and AmericanConnection

<table>
<thead>
<tr>
<th>Fare Purchased</th>
<th>Points Earned Per Mile</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Class</td>
<td>1.50</td>
</tr>
<tr>
<td>Business Class</td>
<td>1.50</td>
</tr>
<tr>
<td>Full-fare Economy Class²</td>
<td>1.50</td>
</tr>
<tr>
<td>Discount Economy Class³</td>
<td>1.00</td>
</tr>
<tr>
<td>Deep Discount Economy Class⁴</td>
<td>.50</td>
</tr>
</tbody>
</table>

² Fares booked in Y or B.
³ Fares booked in H, K, M, Q (except transatlantic fares booked in Q), V and W.
⁴ Fares booked in G, I, N and S.

This generous point structure means that both requalifying and moving to Executive Platinum status can be accomplished more quickly. Plus, you still have the option to requalify or move up based on miles or segments, and the number of miles/segments needed to qualify for each elite level is unchanged (see next page).
You also earn elite-status qualifying points, miles and segments for all eligible routes and fares when you purchase a ticket on these airlines:

<table>
<thead>
<tr>
<th>Aer Lingus</th>
<th>Finnair</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alaska Airlines/Horizon Air</td>
<td>Iberia</td>
</tr>
<tr>
<td>British Airways</td>
<td>LanChile/LanPeru</td>
</tr>
<tr>
<td>Cathay Pacific Airways</td>
<td>Qantas Airways</td>
</tr>
</tbody>
</table>

For more information and a complete list of eligible fare classes and the equivalent elite points earned on AAdvantage participating airlines, visit www.aa.com/aadvantage.

**REQUALIFYING FOR AADVANTAGE PLATINUM MEMBERSHIP AND ATTAINING AADVANTAGE EXECUTIVE PLATINUM STATUS**

To requalify for Platinum status, you need to fly at least 60 qualifying segments or earn 50,000 qualifying miles or points during the calendar year.

It takes 100,000 qualifying miles or points during the calendar year to reach AAdvantage Executive Platinum membership.

AAdvantage Executive Platinum members enjoy additional benefits such as eight complimentary, systemwide, one-way VP upgrades annually; guaranteed Economy Class seating even on sold-out American Airlines, American Eagle and AmericanConnection flights (with 24-hour notification); and top priority when waitlisted for purchased First or Business Class seats and for upgrades.

Qualifying activity includes the flight segments/miles/points you earn on qualifying American Airlines, American Eagle, AmericanConnection and airline participant\(^1\) tickets. Qualifying miles include the minimum mileage guarantee where applicable, but do not include class-of-service bonus miles, other participant miles or any other AAdvantage bonus miles.

\(^1\) See Page 3.
Terms and Conditions

Membership Year
The current AAdvantage Platinum membership year is March 1, 2004, or the date of your 2004 AAdvantage Platinum membership qualification, through February 28, 2005.

Qualification Year
The current AAdvantage Platinum qualification year is January 1 through December 31, 2004.

Minimum Mileage Guarantee
AAs codeshare service with SNCF French Railways earns 500 miles per segment. Codeshare flights within Hawaii and Thalys rail and Deutsche Bahn German Rail codeshares earn 250 miles per segment. To earn miles for codeshare service, your ticket must show an AA flight number. For Iberia, the minimum-mile guarantee for travel within Spain or within the Canary or Balearic Islands is 125 miles. Travel between Spain and the Canary Islands earns a flat-rate accrual of 500 miles. For all other Iberia flights, a 300-mile minimum applies.

Complimentary and 500-mile Electronic Upgrade Terms and Conditions

• The terms and conditions for complimentary upgrades are the same as those listed here for 500-mile upgrades with the following exception associated with qualification for complimentary upgrades:

  Complimentary upgrades are applicable for the member and one travel companion provided that both are traveling on a purchased, published fare booked in Y or B, excluding military/government fares.

• Upgrades may be used on American Airlines marketed and operated flights within and between the 50 United States, Canada, Mexico, the Caribbean, The Bahamas, Bermuda and between the U.S. and Central America.

• Each upgrade is valid for 500 miles of travel. Each flight segment requires at least one upgrade.

• Upgrades are valid from Economy Class to the next class of service.
Complimentary and 500-mile Electronic Upgrade Terms and Conditions

- Upgrade inventory is subject to seating limitations and capacity controls.

- Upgrade reservations may be confirmed, if upgrade seating is available, no earlier than 72 hours prior to the scheduled departure time of the flight. If a confirmed upgrade is not available, you may stand by for the upgrade at the airport.

- Upgrades may be used for yourself and one travel companion in conjunction with a paid Economy Class fare ticket, and are not valid for use with an AAdvantage travel award, any free ticket or group fare ticket.

- You may secure an upgrade for one travel companion per flight segment and confirm the upgrade no earlier than 72 hours prior to the scheduled departure time of the flight, if upgrade seating is available. Your companion must check in and travel with you on the same flight. The appropriate number of upgrades for both of you will be deducted from your upgrade account.

- For any flight on which you are a confirmed passenger, standby priority at the airport will be AAdvantage Executive Platinum members first, AAdvantage Platinum members next, AAdvantage Gold members, then other AAdvantage members.

- Boarding passes must be issued by an Airline Representative, subject to applicable seat availability and operational restrictions, and only upon presentation of your AAdvantage Platinum card and verification of the required number of upgrades in your upgrade account. When you are accommodated with an upgrade seat, the appropriate number of upgrades will be deducted from your electronic upgrade account.

- AAdvantage mileage will accrue for the class of service on which your fare is based when you are ticketed, not for the class of service flown.

- Lost, stolen or expired upgrades will not be replaced. Expired upgrades will not be accepted for travel.

- Unused upgrades will not be refunded, exchanged or transferred.

- Upgrades are void if altered or sold for cash or other consideration.

- Purchased upgrade prices are subject to change without notice.

- Upgrades purchased through American Airlines Reservations or AA.com require a minimum of 2 hours processing time to be deposited into your upgrade account.

- For your security, AAdvantage upgrades are non-transferable and cannot be used by anyone other than the member, except for a travel companion who is traveling on the same flight as the member.
Complimentary and 500-mile Electronic Upgrade Terms and Conditions

- In the event of a cancellation or off-schedule operation, American Airlines will attempt to honor your upgrade on another of its flights. If you are accommodated on another carrier, it will be in the same class of service as purchased on your American Airlines ticket.

- American Airlines reserves the right to eliminate or restrict the use of upgrades on certain flights and to make other such changes at any time without notice. Use of upgrades to any future American Airlines destination is subject to approval.

American Airlines, American Eagle, AmericanConnection, AAdvantage, AAdvantage Executive Platinum, AAdvantage Platinum, AAdvantage Gold, AAdvantage Dial-In, AAdvantage eSummary, AA.com, AAirmail, Nat SAAver Fares and Admirals Club are marks of American Airlines, Inc. American Eagle and AmericanConnection are regional airline associates of American Airlines. AmericanConnection service is operated by Trans State Airlines, Inc., Chautauqua Airlines, Inc., or Corporate Airlines, Inc., each of which operates as an independent contractor. All other marks referenced are marks of their respective companies.

American reserves the right to change AAdvantage program rules, regulations, travel awards and offers at any time without notice, including the right to, among other things, (1) modify or cancel any award or offer, (2) change program benefits, mileage levels or rules related to mileage credits or travel awards, or (3) add embargo dates, limit award travel seat availability or otherwise restrict travel awards or offers. American may make these changes even if use of accumulated mileage credits or awards is affected. The accumulation of mileage credits does not entitle members to any vested rights. American further reserves the right to end the AAdvantage program upon six months notice. AAdvantage travel awards, mileage accrual and special offers are subject to government regulations. American is not responsible for products or services offered by other participating companies. For complete AAdvantage program details, visit www.aa.com/aadvantage.
Thank you for your business.