

Message from the CEO



As American Airlines embarks upon the next steps of its journey to become the greatest airline in the world, we are proud to reaffirm our commitment to corporate responsibility. Our merger with US Airways makes us the largest commercial airline in the world: Our combined workforce of more than 100,000 employees supports some 6,700 daily flights to more than 330 destinations serviced by a combined fleet of more than 1,500 aircraft.

This year and next, we are focusing on making this new entity come together seamlessly, with particular emphasis on safety, operational integrity and customer service. We will be taking a close look at how we can optimize our corporate responsibility performance and disclosure. As we work through integration, we will identify those issues and topics most important to our stakeholders and coordinate systems to track data across our merged operations. We'll also be implementing best practices from each legacy carrier to strengthen the new American. There's a lot of work to do, but we're excited at the opportunity to learn from each other and continue to improve our environmental and social performance.

We expect to return to full corporate responsibility reporting next year, for 2014 – the first complete year we'll be operating as one enterprise. In the meantime, we invite you to read about how American and US Airways made a positive impact in 2013 in the lives of our customers, employees and shareholders, and in the communities and environments where we live, work and play.

Sincerely,

A handwritten signature in black ink that reads "Doug". The signature is stylized and cursive.

Doug Parker, CEO and Chairman

CUSTOMERS

With more than **1,300 routes worldwide**, the new American now offers access to more destinations than ever before, with **6,700 daily flights** to 336 destinations in **56 countries**.



Flying High



American and US Airways have fully implemented the **highest level** of the FAA's voluntary Safety Management System program, ensuring that each customer experiences safe, efficient and **worry-free travel.**



American and US Airways had near-record baggage handling performance. Both reported the **2nd best** baggage handling rates in the past **15 years.**



To recognize great customer service, we introduced our **Triple Play Bucks** quarterly incentive program. For each No.1 ranking we earn — in on-time arrivals, baggage and customer satisfaction — employees get **\$50 per month**, up to \$150.



At the rate of one aircraft per week, the new American is taking delivery of more than 600 new aircraft — helping steadily improve our performance, reliability and fuel efficiency.



American unveiled its new logo in 2013. The Flight Symbol updates the eagle and incorporates the star and the "A" that are associated with American.



Wi-Fi is now available on more than 800 domestic and international aircraft. Additionally, new aircraft arrive with in-seat entertainment and power ports in every seat.

ENVIRONMENT

Total Scope 1 CO2 emissions for American and US Airways was approximately **42.3 million** metric tons.



Reducing our Footprint

American and US Airways took delivery of

75

new more efficient aircraft, reducing overall emissions.



The new models

are also quieter – inside and out –

improving both passenger

comfort and reducing

the impact of noise on communities located near airports where we operate.



American reduced water consumption by **22 million** gallons.



Since 2005, our fuel reduction programs have saved more than

1 billion

gallons of fuel and reduced emissions by

10.5 million

tons of CO2.



American flight attendants' inflight recycling program recycled almost

13.5 million

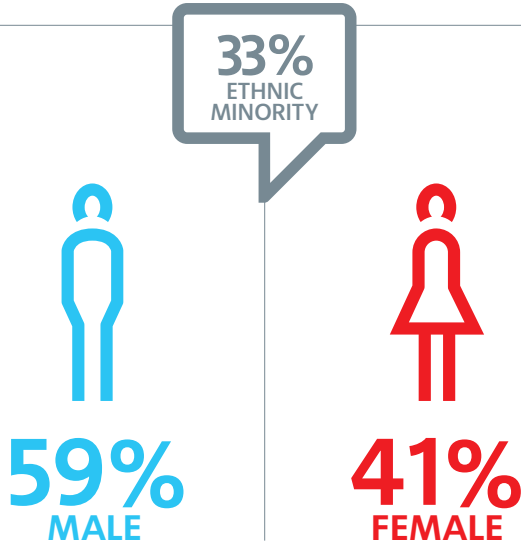
aluminum cans and

75,000

wine corks in 2013.

OUR PEOPLE

Working Together



Our combined work force totals
113,500 people.



American placed
2nd
in the 2013 Diversity Council Honors Awards, it's 5th year named in the **top 25.**

Fit for US



American's Heathmatters and US Airways' Fit for US encourage our people to make **positive, proactive** decisions concerning their health and lifestyle.



American once again earned a **perfect score** in the Human Rights Campaign 2014 Corporate Equality Index.

COMMUNITY



US Airways
DO CREW
volunteered more than
28,000 hours
with more than 250
nonprofit organizations.



As part of the
BE PINK
campaign, which funds research
for and raises awareness
of breast cancer, hundreds of
employees events raised
more than \$230,000.



In 2013,
US Airways customers and
employees contributed cash
and in-kind support to the
total of almost
\$10 million.

SUPPORTING OUR
Community



More than 100,000
American and US Airways
customers generously donated
miles to children in need; wounded,
injured and ill military members;
disaster relief; and to support the
needs of communities and their
local environments.



US Airways celebrated the opening
of a major terminal expansion at our
PHL hub.
Terminal F quadrupled in size and
added new food and retail venues.



As part of our commitment to the
Snowball Express
program, American flew
nearly 1,800
kids and spouses of fallen military to
enjoy an all-expenses paid vacation
to Dallas/Ft Worth.