

## EMOTIONAL SUPPORT / PSYCHIATRIC SERVICE ANIMAL REQUIREMENTS

Emotional support / psychiatric service animals may fly in the cabin at no charge if they meet these requirements:

- 1 emotional support / psychiatric service animal per person
- Animal must be 4 months or older
- Animal must be clean and well-behaved
- Animal must be able to fit at your feet, under your seat or in your lap (lap animal must be smaller than a 2-year old child)
- Animal will be evaluated on a case-by-case basis to determine if the animal is too large or too heavy to be safely accommodated in the cabin
- Final approval for travel will not happen until you arrive to the airport and it is determined the animal will safely fit at your feet
- If the animal is in a kennel, it must fit under the seat in front of you with the animal in it

### ANIMAL BEHAVIOR

Emotional support / psychiatric service animals must be trained to behave properly in public and they won't be permitted in the cabin if they display any form of disruptive behavior that can't be successfully corrected or controlled, including but not limited to:

- Growling
- Biting or attempting to bite
- Jumping on or lunging at people

Emotional support / psychiatric service animals must be in your control at all times by leash and / or harness.

If this behavior is observed at any point during your journey and isn't corrected or controlled, the animal will be considered a pet and all requirements and applicable fees will apply

### ADVANCE NOTIFICATION

To travel with an emotional support / psychiatric service animal in the cabin, you must contact the Special Assistance Desk and submit all required documentation at least 48 hours before your flight. We'll notify you upon document approval.

If you don't complete or meet all the requirements, your animal may be able to fly as a pet. All applicable fees apply.

### REQUIRED DOCUMENTS

You must complete, submit and receive approval of all 3 forms before your animal will be allowed to fly:

- Medical / Mental Health Professional Form
- Veterinary Health Form
- Confirmation of Animal Behavior Form

### INSTRUCTIONS

1. Read and complete all 3 forms
2. Submit all 3 forms together at least 48 hours before your flight
  - Email: [sac@aa.com](mailto:sac@aa.com)
  - Fax: 817-967-4715
3. Keep documents with you during your trip

## EMOTIONAL SUPPORT / PSYCHIATRIC SERVICE ANIMAL REQUIREMENTS

Emotional support / psychiatric service animals may fly in the cabin at no charge if they meet the requirements, stated in proper documentation cleared before travel.

### Requirements

- 1 emotional support / psychiatric service animal per person
- Animal must be a cat or dog; 4 months or older
- Animal must be clean and well-behaved
- Animals must be able to fit at your feet, under your seat or in your lap (lap animals must be smaller than a 2-year old child)
- If the animal is in a kennel, it must fit under the seat in front of you with the animal in it

### ANIMAL BEHAVIOR

Emotional support / psychiatric service must be trained to behave properly in public and they won't be permitted in the cabin if they display any form of disruptive behavior that can't be successfully corrected or controlled, including but not limited to:

- Growling
- Biting or attempting to bite
- Jumping on or lunging at people

Emotional support / psychiatric service animals must be in your control at all times by leash and / or harness.

If this behavior is observed at any point during your journey and isn't corrected or controlled, the animal will be considered a pet and all requirements and applicable fees will apply

### ADVANCE NOTIFICATION

To travel with an emotional support / psychiatric service animal in the cabin, you must contact the Special Assistance Desk and submit all required documentation at least 48 hours before your flight. We'll notify you upon document approval.

If you don't complete or meet all the requirements, your animal may be able to fly as a pet. All applicable fees apply.

### REQUIRED DOCUMENTS

You must complete, submit and receive approval of all 3 forms before your animal will be allowed to fly:

- Medical / Mental Health Professional Form
- Veterinary Health Form, or vaccination record with current rabies vaccination information
- Confirmation of Animal Behavior Form

### INSTRUCTIONS

1. Read and complete all 3 forms
2. Submit all 3 forms together at least 48 hours before your flight
  - Email: [sac@aa.com](mailto:sac@aa.com)
  - Fax: 817-967-4715
3. Keep documents with you during your trip

## MEDICAL / MENTAL HEALTH PROFESSIONAL FORM

Must be completed by each person traveling with an emotional support or psychiatric service animal (parent / guardian required if under 18).

|                                      |  |
|--------------------------------------|--|
| Customer name: <i>(please print)</i> | AAdvantage® account number: <i>(if applicable)</i> |
| Record locator: <i>(6 letters)</i>   | Travel date:                                       |

**This section to be completed by MEDICAL / MENTAL HEALTH PROFESSIONAL**

|   |  |                |
|---|--|----------------|
| Name of licensed medical / mental health professional:<br><i>(please print)</i> | Name of practice:  | Phone:         |
| Type of medical license:  | Date of medical license:   |                |
| License Number:   | State of jurisdiction:   |                |
| Animal type:  | Animal breed:  | Animal weight: |
| <input type="checkbox"/>  | I am a licensed mental health or medical professional. <i>(Check box to confirm.)</i>  |                |
| <input type="checkbox"/>  | I certify this patient needs the above mentioned animal to travel as an emotional support or psychiatric service animal for air travel and/or for activity at their destination. <i>(Check box to confirm.)</i>          |                |
| <input type="checkbox"/>  | I certify that I am currently treating the above named patient for a mental health or emotional disability recognized in the Diagnostic and Statistical Manual of Mental Disorders (DSM). <i>(Check box to confirm.)</i> |                |
| Licensed medical / mental health professional signature:                        |  | Date:          |

**All 3 required documents must be submitted together to the Special Assistance Desk at least 48 hours before your flight.**

By submitting this form, you agree to the use of personal information in connection with travel.  
For more information, see our privacy policy at [aa.com/privacy](http://aa.com/privacy).

## VETERINARY HEALTH FORM

Must be completed by each person traveling with an emotional support or psychiatric service animal (parent / guardian required if under 18).

|                                      |   |
|--------------------------------------|---|
| Customer name: <i>(please print)</i> | AAAdvantage® account number: <i>(if applicable)</i> |
| Record locator: <i>(6 letters)</i>   | Travel date:  |

**This section to be completed by VETERINARY PROFESSIONAL**

|   |  |                          |
|---|--|--------------------------|
| Animal type:                                | Breed:   | Weight:                  |
| Rabies vaccine given <i>(date)</i> :        | Rabies vaccine valid through <i>(date)</i> :   |                          |
| Veterinarian license number:                | Date veterinarian license issued:  | State license issued in: |
| <input type="checkbox"/>                    | I have no reason to believe this animal would be unsafe to travel outside of a kennel in the cabin of an airplane, either by my observation or based on input from the owner. <i>(Check box to confirm.)</i> |                          |
| Name of practice:                           |  | Phone:                   |
| Name <i>(printed)</i> :                     |  |                          |
| Licensed veterinary professional signature: |  | Date:                    |

**All 3 required documents must be submitted together to the Special Assistance Desk at least 48 hours before your flight.**

By submitting this form, you agree to the use of personal information in connection with travel.  
For more information, see our privacy policy at [aa.com/privacy](http://aa.com/privacy).

## CONFIRMATION OF ANIMAL BEHAVIOR

Must be completed by each person traveling with an emotional support or psychiatric service animal (parent / guardian required if under 18).

|                                      |               |  |  |
|--------------------------------------|---------------|--|--|
| Customer name: <i>(please print)</i> |               | AAdvantage® account number: <i>(if applicable)</i> |  |
| Record locator: <i>(6 letters)</i>   |               | Travel date:                                       |  |
| Animal Type:                         | Animal Breed: | Animal Weight:                                     |  |

I am requesting to travel on American Airlines with an Emotional Support / Psychiatric Service Animal. I have read and understand the following animal behavior guidelines **(all boxes must be checked to confirm acknowledgment)**.

|                          |  |
|--------------------------|--|
| <input type="checkbox"/> | I confirm that my animal is trained to behave properly in public, including taking direction at command.   |
| <input type="checkbox"/> | I confirm that my animal will fit within my personal space / within the seat space I bought and will remain on a leash, harness, or in an approved carrier that fits under the seat.             |
| <input type="checkbox"/> | I confirm that my animal will not occupy any seat (animal must remain at your feet, under your seat, or in your lap (lap animals must be smaller than a 2-year old child) for the entire flight. |
| <input type="checkbox"/> | I understand that if my animal exhibits any unsafe, untrained or inappropriate behavior, American Airlines may consider my animal a pet and all requirements and applicable fees will apply.     |
| <input type="checkbox"/> | I assume full responsibility for the behavior and actions of my animal, including its interaction with crew, or other passengers and their property while on the plane.                          |
| <input type="checkbox"/> | I understand that I will be expected to reimburse American Airlines or its passengers for any losses, damages or expenses resulting from misbehavior or actions of my animal.                    |
| <input type="checkbox"/> | I understand that the state of Hawaii and foreign countries have specific animal entry requirements and that I am responsible for complying with these regulations.                              |

I acknowledge that I have read and understand the behavior guidelines for emotional support and psychiatric service animals.

|  |                |
|--|----------------|
| Customer signature (parent / guardian required if under 18): | Date:          |
| Phone contact:   | Email contact: |

**All 3 required documents must be submitted together to the Special Assistance Desk at least 48 hours before your flight.**

By submitting this form, you agree to the use of personal information in connection with travel.  
For more information, see our privacy policy at [aa.com/privacy](http://aa.com/privacy).