

TRAVEL ADVISORY

Winter Storm Europa - Travel Notice Exception Policy

Issued: December 22, 2016

This important notification is to inform our travel partners of special exception policies available for our mutual customers due to the anticipated impact of Winter Storm Europa.

Our Travel Notice exception policies on American are also available when ticketed to/from/through on our Joint Business partners. This applies to both prime and codeshare flights as shown below:

| Special Travel Exceptions Considerations | |
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| Affected Airports: | BIS, BOI, BZN, EUG, FAR, GEG, JAC, MFR, PDX, RAP, RDM, SEA, SLC, YVR |
| Tickets Issued On/Before: | December 22, 2016 |
| Impacted Travel Dates: | December 24 – 25, 2016 |
| New Travel Dates: | December 22 – 27, 2016 |
| Reissuance of Tickets On/Before: | December 27, 2016 |
| Waiver Code: Validate: 001 | TNADV2 Tour Code/IT Box- if unable to alter due to the ticketed fare auto populates specific information; indicate the waiver code in the Endorsement Box along with the required verbiage for that fare. Refer to Tour Code/IT Box |
| Inventory Requirements: | Lowest Inventory – Same Cabin |
| Extended Travel Rebooking: | View Extended Travel Rebooking after the Travel Event |
| Cuba SSR: RFTV Reason Code Requirement | If Applicable RFTV SSR must be reentered in the PNR for the new itinerary Refer to RFTV Information |
| OSI Requirements: | WS EUROPA DEC2016 |

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| | CART/AN Number (if applicable) |
| Changes to Origin/Destination: | Not Allowed Exception: 300- Mile Radius allowed Refer to Change to Origin/Destination |
| Changes to Stopover City: | Not Allowed |
| Changes to Connecting City: | Allowed |
| Changes to Co-Terminal: | Allowed |
| Refund Eligibility: | Flight Not Canceled: Not Allowed Flight Canceled: Allowed via ARC/BSP Refer to Refund Policy on Travel Notice |
| Travel to/from/through on American and JB Operated and Marketed Flights: | British Airways (BA) / AA*BA Iberia (IB) / AA*IB Finnair (AY) / AA*AY Japan Airlines (JL) / AA*JL |
| Rebooking to an Alternate Flight when the Flight is Canceled: | Follow Schedule Irregularity (IROPS) by clicking on: Schedule Irregularity (IROPS) Please note when American cancels the customer's flight you can always self-refund a non-refundable ticket through ARC/BSP processing. |

Affected City/State(s)

- Bismarck, ND (BIS)
- Boise, ID (BOI)
- Bozeman, MT (BZN)
- Eugene, OR (EUG)
- Fargo, ND (FAR)
- Jackson Hole, WY (JAC)
- Medford, OR (MFR)
- Portland, OR (PDX)
- Rapid City, SD (RAP)
- Redmond, OR (RDM)
- Salt Lake City, UT (SLC)
- Seattle Tacoma, WA (SEA)
- Spokane, WA (GEG)
- Vancouver BC, Canada (YVR)

