



French ATC Industrial Action - Travel Notice Exception Policy

Issued: 1300ct/April 26, 2016

This important notification is to inform our travel partners of special exception policies available for our mutual customers due to the ATC Industrial Action in France.

Our Travel Notice exception policies on American are also available when ticketed to/from/through on our Joint Business partners. This applies to both prime and codeshare flights as shown below:

| Special Travel Exceptions Considerations | |
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| Affected Airports: | CDG |
| Tickets Issued On/Before: | April 26, 2016 |
| Impacted Travel Dates: | April 28, 2016 |
| New Travel Dates: | April 27 or April 29 – May 1, 2016 |
| Reissuance of Tickets On/Before: | May 1, 2016 |
| Waiver Code: AA001 and US037 | TNADV2 Refer to Tour Code/IT Box |
| OSI Requirements: | FRENCH ATC APR2016 CART/AN Number (if applicable) |
| Inventory Requirements: | Lowest Inventory – Same Cabin |
| Changes to Origin/Destination: | Not Allowed Exception: 300 – Mile Radius Allowed within same country Refer to Change to Origin/Destination |
| Changes to Stopover City: | Not Allowed |
| Changes to Connecting City: | Allowed |
| Changes to Co – Terminal: | Allowed |
| Refund Eligibility: | Flight Not Canceled: Not Allowed Flight Canceled: Allowed via ARC/BSP Refer to Refund Policy |
| Travel to/from/through on American | British Airways (BA) / AA*BA Iberia (IB) / AA*IB |

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| and JB Operated and Marketed Flights: | Finnair (AY) / AA*AY Japan Airlines (JL) / AA*JL |
| Rebooking - Double Check Services: | Update itinerary changes according to the Travel Notice Reissue the ticket – Waiver Code in IT BOX required |
| Rebooking to an Alternate Flight when the Flight is Cancelled: | Follow Schedule Irregularity (IROPS) by clicking on: Schedule Irregularity (IROPS) Please note when American cancels the customer's flight you can always self-refund a non-refundable ticket through ARC/BSP processing. |

Affected City/State(s)

- Paris De Gaulle, France (CDG)