



**Germany Strike - Travel Notice Exception Policy**

Issued: 845ct/April 26, 2016

This important notification is to inform our travel partners of special exception policies available for our mutual customers due to a transport strike in Germany.

Our Travel Notice exception policies on American are also available when ticketed to/from/through on our Joint Business partners. This applies to both prime and codeshare flights as shown below:

Special Travel Exceptions Considerations	
Affected Airports:	DUS, FRA, HAJ, MUC
Tickets Issued On/Before:	April 26, 2016
Impacted Travel Dates:	April 27, 2016
New Travel Dates:	April 26, 28 or 29, 2016
Reissuance of Tickets On/Before:	April 29, 2016
Waiver Code: AA001 and US037	TNADV2 Refer to Tour Code/IT Box
OSI Requirements:	GERMANY STRIKE APR2016 CART/AN Number (if applicable)
Inventory Requirements:	Lowest Inventory – Same Cabin
Changes to Origin/Destination:	Not Allowed Exception: 300 – Mile Radius Allowed within the same country Refer to Change to Origin/Destination
Changes to Stopover City :	Not Allowed
Changes to Connecting City:	Allowed
Changes to Co - Terminal	Allowed
Refund Eligibility:	Flight Not Canceled: Not Allowed Flight Canceled: Allowed via ARC/BSP Refer to Refund Policy
Travel to/from/through on American	British Airways (BA) / AA*BA Iberia (IB) / AA*IB

and JB Operated and Marketed Flights:	Finnair (AY) / AA*AY Japan Airlines (JL) / AA*JL
Rebooking to an Alternate Flight when the Flight is Cancelled:	Follow Schedule Irregularity (IROPS) by clicking on: <a href="#">Schedule Irregularity (IROPS)</a> Please note when American cancels the customer's flight you can always self-refund a non-refundable ticket through ARC/BSP processing.

**Affected City/State(s)**

- Dusseldorf, Germany (DUS)
- Frankfurt, Germany (FRA)
- Hanover, Germany (HAJ)
- Munich, Germany (MUC)

