



Brussels Airport Incident - Travel Notice Exception Policy

This important notification is to inform our travel partners of special exception policies available for our mutual customers due to the situation in Brussels.

Our Travel Notice exception policies on American are also available when ticketed to/from/through on our Joint Business partners. This applies to both prime and codeshare flights as shown below:

BRUSSELS - Seasonal Suspension of Service - Schedule Change

Special Travel Exceptions Considerations for the BRU Seasonal Suspension of Service	
Airports affected:	BRU
Ticketed on/before:	April 7, 2016
Impacted Travel Dates:	April 25 – June 13, 2016
Protection options:	AA/AA*BA/AA*IB
Booking Requirements:	AA, AA*/BA or AA*/IB between US and European gateway AA*/BA or AA*/IB between European gateway and BRU
Change to Origin/Destination on AA prime flights only	Allowed Alternate cities permitted: FRA/LHR/DUS/AMS/CDG
Change to Origin/Destination other than the AA destinations listed above:	<ul style="list-style-type: none"> • Applicable fare applies • Any add collect applies • Residual refund allowed to original form of payment • Change fee waived
OSI Requirements:	BRU Protect
Refund Eligibility:	Allowed

BRUSSELS1 – Travel Notice Exception Policy

Travel dates from 9 May through to validity of ticket	
Affected Airports:	BRU
Tickets Issued On/Before:	April 5, 2016
Impacted Travel Dates:	March 30 – April 24, 2016
New Travel Dates:	May 9, 2016 – Validity of Ticket
Reissuance of Tickets On/Before:	Validity of ticket up to April 5, 2017
Waiver Code: AA001 and US037	TNADV1 Refer to Tour Code/IT Box
OSI Requirements:	BRUSSELS1 APR2016 CART/AN Number (if applicable)
Inventory Requirements:	Same Inventory – Same Cabin
Changes to Origin/Destination:	Not Allowed Refer to Change to Origin/Destination
Changes to Stopover City :	Not Allowed
Changes to Connecting City:	Allowed
Changes to Co - Terminal	Allowed
Refund Eligibility:	Flight Not Canceled: Not Allowed Flight Canceled: Allowed via ARC/BSP Refer to Refund Policy on Travel Notice
Travel to/from/through on American and JB Operated and Marketed Flights:	British Airways (BA) / AA*BA Iberia (IB) / AA*IB
Rebooking to an Alternate Flight when the Flight is Canceled:	Follow Schedule Irregularity (IROPS) by clicking on: Schedule Irregularity (IROPS) Please note when American cancels the customer's flight you can always self-refund a non-refundable ticket through ARC/BSP processing.

BRUSSELS2 – Travel Notice Exception Policy

Travel dates from 24 April through to 8 May 2016	
Affected Airports:	BRU
Tickets Issued On/Before:	April 5, 2016
Impacted Travel Dates:	March 30 – April 24, 2016
New Travel Dates:	April 24 – May 8, 2016
Reissuance of Tickets On/Before:	May 8, 2016
Waiver Code: AA001 and US037	TNADV2 Refer to Tour Code/IT Box
OSI Requirements:	BRUSSELS2 APR2016 CART/AN Number (if applicable)
Inventory Requirements:	Lowest Inventory – Same Cabin
Changes to Origin/Destination:	Not Allowed Refer to Change to Origin/Destination
Changes to Stopover City :	Not Allowed
Changes to Connecting City:	Allowed
Changes to Co - Terminal	Allowed
Refund Eligibility:	Flight Not Canceled: Not Allowed

	Flight Canceled: Allowed via ARC/BSP Refer to Refund Policy on Travel Notice
Travel to/from/through on American and JB Operated and Marketed Flights:	British Airways (BA) / AA*BA Iberia (IB) / AA*IB

BRU1 – Travel Notice Exception Policy

Travel dates from 25 April through to validity of ticket	
Affected Airports:	BRU
Tickets Issued On/Before:	April 5, 2016 (was March 29, 2016)
Impacted Travel Dates:	March 30 – April 24, 2016 (was March 30 – April 22, 2016)
New Travel Dates:	April 25, 2016 – Validity of Ticket (was April 24, 2016)
Reissuance of Tickets On/Before:	Validity of ticket up to April 5, 2017
Waiver Code: AA001 and US037	TNADV1 Refer to Tour Code/IT Box
OSI Requirements:	BRU1 APR2016 CART/AN Number (if applicable)
Inventory Requirements:	Same Inventory – Same Cabin
Changes to Origin/Destination:	Allowed Alternate cities permitted include: FRA, LON, DUS, AMS, CDG, ORY, RTM Refer to Change to Origin/Destination
Changes to Stopover City :	Allowed
Changes to Connecting City:	Allowed
Changes to Co - Terminal	Allowed
Refund Eligibility:	Flight Not Canceled: Not Allowed Flight Canceled: Allowed via ARC/BSP Refer to Refund Policy on Travel Notice
Travel to/from/through on American and JB Operated and Marketed Flights:	British Airways (BA) / AA*BA Iberia (IB) / AA*IB
Rebooking to an Alternate Flight when the Flight is Canceled:	Follow Schedule Irregularity (IROPS) by clicking on: Schedule Irregularity (IROPS) Please note when American cancels the customer's flight you can always self-refund a non-refundable ticket through ARC/BSP processing.

BRU2 – Travel Notice Exception Policy

Travel dates from 30 March through to 24 April 2016	
Affected Airports:	BRU
Tickets Issued On/Before:	April 5, 2016 (was March 29, 2016)

Impacted Travel Dates:	March 30 – April 24, 2016 (was March 30 – April 22, 2016)
New Travel Dates:	March 30 – April 24, 2016
Reissuance of Tickets On/Before:	April 24, 2016
Waiver Code: AA001 and US037	TNADV2 Refer to Tour Code/IT Box
OSI Requirements:	BRU2 APR2016 CART/AN Number (if applicable)
Inventory Requirements:	Lowest Inventory – Same Cabin
Changes to Origin/Destination:	Allowed Alternate cities permitted include: FRA, LON, DUS, AMS, CDG, ORY, RTM Refer to Change to Origin/Destination
Changes to Stopover City :	Allowed
Changes to Connecting City:	Allowed
Changes to Co - Terminal	Allowed
Refund Eligibility:	Flight Not Canceled: Not Allowed Flight Canceled: Allowed via ARC/BSP Refer to Refund Policy on Travel Notice
Travel to/from/through on American and JB Operated and Marketed Flights:	British Airways (BA) / AA*BA Iberia (IB) / AA*IB
Rebooking to an Alternate Flight when the Flight is Canceled:	Follow Schedule Irregularity (IROPS) by clicking on: Schedule Irregularity (IROPS) Please note when American cancels the customer's flight you can always self-refund a non-refundable ticket through ARC/BSP processing.

Affected City/State(s)

- Brussels, Belgium (BRU)